EMOTIVA®



BASX A8Z

Zone Distribution Power Amplifier

User Manual

Important Safety Precautions and Explanation of Symbols



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important installation, operation, and service instructions in this manual.



The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltages within the enclosure that may be of sufficient magnitude to constitute a risk of electrical shock to the user.

Please read this manual thoroughly before attempting to install, configure, or operate the BasX A8Z Zone Distribution Amplifier. After successful installation and configuration of the A8Z, be sure to retain this manual in a safe place for future reference.

Safety is a key component to a long lasting and trouble free installation. Please read and follow all instructions and heed all warnings on the A8Z and in this manual. The vast majority of the subsequent safety precautions are common sense. If you are not comfortable with the installation of audio/video entertainment equipment, you should seek the services of a qualified installation professional or call us for help.



WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT USE THE A8Z NEAR WATER OR IN WET LOCATIONS, DO NOT EXPOSE IT TO RAIN OR MOISTURE, DO NOT EXPOSE IT TO DRIPPING OR SPLASHING FROM OTHER SOURCES, AND ENSURE THAT NO OBJECTS FILLED WITH LIQUIDS (SUCH AS VASES) ARE PLACED ON IT. DOING SO MAY RESULT IN DAMAGE TO THE UNIT AND THE RISK OF ELECTRIC SHOCK, WHICH MAY RESULT IN BODILY INJURY OR DEATH.



WARNING: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER FROM THE A8Z. THERE ARE NO USER-SERVICEABLE PARTS INSIDE THE UNIT. REFER ALL SERVICE TO QUALIFIED SERVICE PERSONNEL.

Do not install the A8Z near or above any heat sources such as radiators, heating vents, or other apparatus' that produce heat. Do not block any ventilation openings or heat sinks. Avoid installing the unit directly above other heat-producing equipment unless sufficient ventilation or forced-air cooling is provided.

Do not install the A8Z in locations without proper ventilation. The A8Z should not be operated on a bed, sofa, rug, or similar surface that may block vents. The unit should not be installed in an enclosed location such as a bookcase, cabinet, or closed equipment rack unless sufficient forced-air ventilation is provided.

Always install your A8Z according to the manufacturer's instructions and only use attachments or accessories specified by the manufacturer.

Do not install the A8Z on any stand, shelf, or other piece of furniture that is unable to support its weight. If a cart is used to move the unit, use caution to avoid injury from tip-over.

Connect the A8Z only to power sources of the correct voltage (as shown in this manual and on the A8Z unit).

Protect power supply cables from being pinched, walked on, or otherwise damaged. Be especially careful where the power cable enters the power outlet and the unit.

Only connect the A8Z to an electrical outlet or extension cord of appropriate type and rating.

DO NOT defeat the safety purpose of a grounding or polarized plug by removing ground pins or using unsafe adapters. A polarized plug has two blades - one wider than the other. A grounding plug has a third ground prong in addition to the two main conductors. The wide blade or third groundling prong is provided for your safety. If the provided plug does not fit your outlet, consult an electrician to replace your obsolete outlet. If you replace the power cord, only use one of similar type and equal or greater current rating.

The power cable for the A8Z should be unplugged from the outlet during severe electrical storms, or when unused for a long period of time.

Only replace the fuse(s) in the Differential Reference component with fuse(s) of proper value and voltage rating.

The A8Z should only be cleaned as directed in the manual. Avoid spraying liquids directly onto the unit and NEVER spray liquids into the vents. Care should be taken so that small objects do not fall into the inside of the unit.

You should seek service for your A8Z by qualified service personnel if any of the following occur:

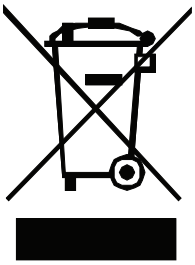
1. The power-supply cord or the plug has been damaged.
2. Objects or liquid have fallen or spilled into the vents.
3. The unit has been exposed to rain.
4. The unit exhibits a marked change in performance.
5. The unit has been dropped, or its enclosure or chassis is damaged.

NOTE: TO COMPLETELY DISCONNECT THE A8Z FROM THE AC POWER MAINS, DISCONNECT THE AC POWER CORD FROM THE AC RECEPTACLE.

NOTE: THE POWER CORD ON THE A8Z MUST REMAIN READILY ACCESSIBLE AT ALL TIMES.







FCC Interference Statement

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that of the receiver.

Consult the dealer or an experienced radio/TV technician for help.

Emotiva Audio Corporation
Attn: Repair Department
139 Southeast Parkway Court
Franklin, TN 37064

Tel 1-615-790-6754
www.emotiva.com

BasX A8Z Zone Distribution Amplifier

Contents

Important Safety Precautions and Explanation of Symbols
FCC Interference Statement
BasX A8Z Zone Distribution Amplifier 1
Introduction 3
About This Manual 4
Features 5
Unpacking 6
BasX A8Z Front Panel 7
BasX A8Z Rear Panel 8
BasX A8Z Zone Controls & Connections 10
Quick Start 12
Care and Maintenance 13
Specifications 14
Emotiva Audio Corporation Three-Year Limited Warranty 16
Notes 19

Introduction

Thank you for purchasing the new Emotiva BasX A8Z Zone Distribution Amplifier.

The BasX A8Z is an eight channel zone distribution amplifier. The BasX A8Z includes eight seperate channels of audiophile quality Class A/B amplification, powered by a linear power supply, and an efficient oversized toroidal transformer. The channels can be configured as four stereo pairs, each of which can receive its audio feed from the common stereo bus input, or from separate individual inputs for each channel. Each pair of stereo channels can also be bridged to become a single higher powered channel. The A8Z can be controlled by its trigger input or configured to switch on when it senses an incoming audio signal. individual gain controls are provided for each stereo pair or bridged channel, and a pair of quiet thermostatically controlled fans ensure that the A8Z remains cool, even under heavy loads.

The BasX A8Z is rated to deliver 45 watts/channel into 8 Ohms, all eight channels driven, in normal stereo mode, or 130 watts/channel into 8 Ohms, all four channels driven, in bridged mode.

Happy listening!

The Emotiva Team

About This Manual

This manual will provide you with the information you need to get started enjoying your BasX A8Z Zone Distribution Amplifier.

We suggest that you read through the entire manual; we kept things as short and direct as possible. Even if you're an expert user, you will probably find some interesting information and useful suggestions.

If you're really in a hurry to get started, please read the Quick Start section (on page 12); you may then read the remainder of the manual at your leisure.

You may wish to keep a copy of this manual with your records, and record serial numbers or other purchase information on the Notes page at the back.

Features

The BasX A8Z Zone Distribution Amplifier features eight channels of audiophile quality Class A/B amplification, which can be configured as four pairs of stereo channels, each of which can receive its audio signal from a single stereo input bus, or from a separate set of unbalanced RCA inputs. Each pair of stereo channels can also be bridged to form a single high powered channel.

Some of The Features of the BasX A8Z include:

- **True audiophile-quality sound** - As with all of our amplifiers, the BasX A8Z was designed first and foremost to sound superb in a wide variety of audio applications.
- **Great sounding Class A/B output stage** - ensures smooth detailed sound, and incredibly natural imaging, without a trace of harshness or strain.
- **Eight independent amplifier channels** - Each pair of channels can be configured as a stereo pair, which can receive its input from the common stereo input bus, or from its own independent pair of stereo inputs. Each pair of channels can also be independently configured as a single bridged channel of higher power, which can receive its input from the right channel of the common input bus, or from its own independent input.
- **Independent level controls** - on each pair of channels enable you to adjust the level of each zone separately.
- **Full-sized speaker outputs -** Four sets of full-sized five-way binding posts accept speaker cables with a wide variety of termination types.
- **Audiophile-grade fault protection** - entirely transparent under normal conditions, yet protects the amp and your other equipment from all common fault conditions.
- **Direct pass-through output on the bus input -** can be used to connect additional two channel zone amplifiers directly to the same stereo signal bus.
- **Remote trigger input and output** - allow the A8Z to be turned on by trigger-enabled equipment, and to activate other trigger-enabled equipment.
- **Power auto-switching** - allows the A8Z to turn on automatically when it senses an incoming audio signal on either the stereo bus input or the first pair of zone inputs.
- **Top quality parts and construction throughout** - promise years of reliable service.
- **All-metal chassis and faceplate** - The heavy steel chassis and aluminum faceplate on the A8Z offer both strength and rugged good looks.
- **Universal AC line voltage operation -** The BasX A8Z will operate on either 115 VAC or 230 VAC, at 50 Hz or 60 Hz, and automatically detects and switches to the correct line voltage.
- **Standard IEC power inlet -** fits all standard and audiophile IEC power cables.
- **Fully three year warranty** - ensures that you'll be able to enjoy your A8Z for years to come.

You can find more information about the BasX A8Z on our website at www.emotiva.com.

Unpacking

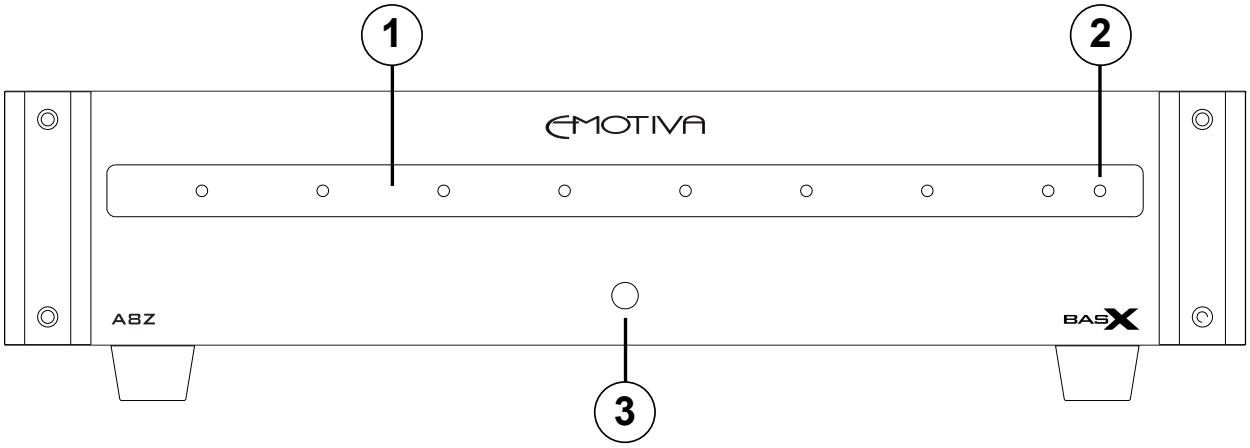
Your BasX A8Z Zone Distribution Amplifier was carefully packed and should reach you in perfect condition. If you notice any shipping damage or other issues when you unpack it, please contact Emotiva immediately.

Gently remove your A8Z from the packing carton and remove all wrappings and shipping material.

It is important to save the box and all packing materials in case your power amp ever needs to be moved or shipped back to the factory for service.

We truly value customer feedback and would like to hear from you.

BasX A8Z Front Panel



1. & 2. Status LEDs (Red/Blue) and Standby LED (Amber)

This window houses the Standby LED and the eight status LEDs.

When the BasX A8Z is in Standby Mode ONLY the Standby LED will be lit AMBER.
When the BasX A8Z is ON, the eight Status LEDs will be lit BLUE and the Standby LED will be OFF.
The eight Status LEDs will briefly light RED as the A8Z powers On.
The eight Status LEDs will FLASH RED if a FAULT occurs.

Note: The eight Status LEDs can be disabled with the rear panel Status LED Switch.

Note: If a FAULT occurs the amplifier will stop producing output and will remain in "Protect Mode", with flashing RED status LEDs, until the fault is cleared and the unit is reset. To reset the protection simply switch the A8Z Off and back On again AFTER THE FAULT HAS BEEN CLEARED.

3. Standby Button

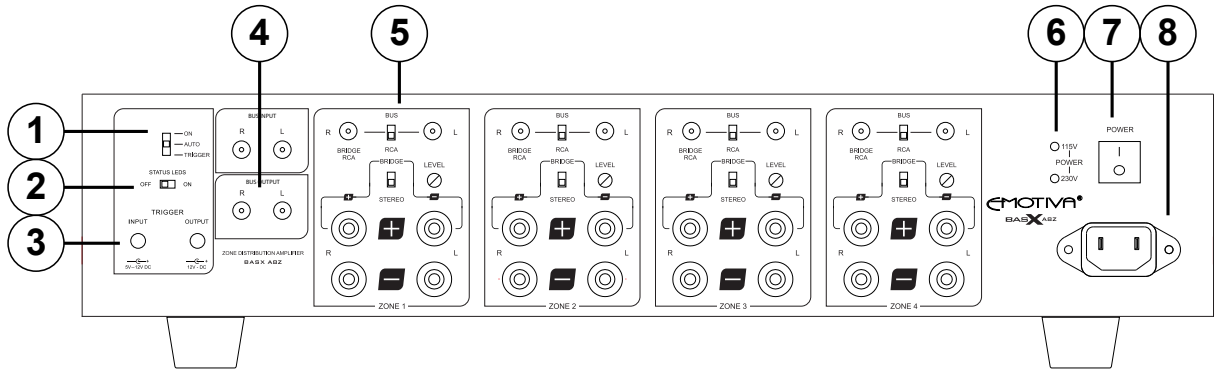
Press to switch the amplifier On; press again to return to Standby.

Note: The rear panel AC Power Switch must be ON in order for the A8Z to operate.

Note: The rear panel AC Power Switch must be ON in order for the A8Z to turn ON when it receives an incoming Trigger signal or when it detects an incoming audio signal.

Note: When the A8Z is In Standby ONLY the AMBER Standby LED will be illuminated.
When the A8Z is ON the AMBER STandby LED will be OFF; and, if the STatus LED Switch is OFF, then there will be NO LEDs illuminated on the front panel.

BasX A8Z Rear Panel



1. On / Auto / Trigger Mode Switch

This switch configures how the BasX A8Z is instructed to power On.

When this switch is in the ON position the A8Z will be ON whenever it has power.
When this switch is in the AUTO position the A8Z will turn ON when it senses an audio signal.
When this switch is set to TRIGGER the A8Z will turn ON when it receives a Trigger Signal.

Note: In order for the A8Z to be turned on using any of these modes the REAR PANEL POWER SWITCH must first be ON.

Note: If you wish to control power to the A8Z using an external switched power source, set this switch to ON, and make sure the rear panel Power Switch also remains ON. If you do this the A8Z will power on whenever external AC power is applied to it.

Note: A Trigger Signal will also turn the A8Z ON when this switch is in the Auto position.

Note: The Auto feature on the A8Z ONLY senses an incoming audio signal on either the STEREO INPUT BUS or independent audio inputs on ZONE 1. (Once the A8Z detects a signal all of the channels will switch ON at the same time.)

Note: The eight Status LEDs can be disabled with the rear panel Status LED Switch.

2. Status LED Switch

This switch allows you to disable the eight front panel Status LEDs.

3. Trigger Input and Trigger Output

The A8Z is switched On (from Standby) when a trigger signal is presented at the Trigger Input; the A8Z returns to Standby when the trigger signal is removed. When the A8Z is ON, a 12 VDC signal is sent from the Trigger Output to control other devices.

Note: In order for the A8Z to be turned on using the Trigger Input the REAR PANEL POWER SWITCH must first be ON.

4. Unbalanced Stereo Bus Input & Bus Output

The Stereo Bus Input offers a stereo input that is common to all four Zones (each zone comprises one pair of output channels). This signal is routed to each zone WHEN THAT ZONE IS CONFIGURED TO USE ITS BUS INPUT.

The Stereo Bus Output offers a passive feed-through of the signal at the Stereo Bus Input which can be used to feed signal to additional stereo or zone amplifiers.

See the next section for details.

5. Individual Zone Source / Controls / Output Connections

The BasX A8Z has four separate zones, each of which can be configured to receive its input from the Stereo Bus Input or from its own independent RCA inputs.

See the next section for details.

6. Line Voltage Indicators

The BasX A8Z automatically detects the correct line voltage for your area; the Line Voltage Indicators show which line voltage has been detected. The A8Z will operate from either 115 VAC or 230 VAC at 50 Hz or 60 Hz.

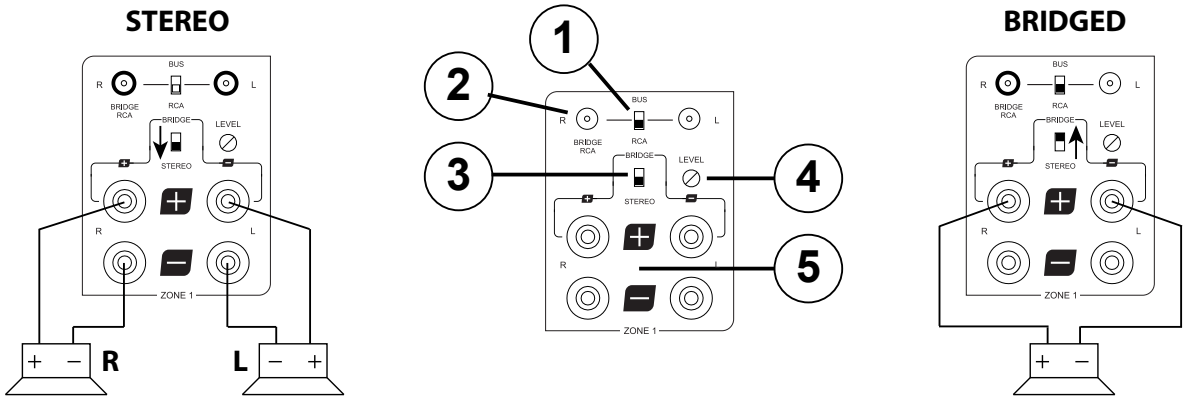
7. AC Power Switch

Switches the main AC power to the A8Z On and Off. When this switch is Off, no controls operate (the A8Z cannot be turned On from the front panel or by a trigger signal).

8. IEC Power Cord Receptacle

The A8Z can be powered by 115 VAC or 230 VAC at 50/60 Hz. The IEC power cord receptable accepts a standard removable IEC AC power cable (a high-quality commercial power cable is included).

BasX A8Z Zone Controls & Connections



1. Input Selector Switch

The BasX A8Z has a stereo input bus which can be used to supply the same audio signal to each pair of amplifier channels. When this switch is set to BUS the pair of channels in this zone receives its audio signal from this input bus; when this switch is set to RCA they receive their input from the individual RCA unbalanced inputs on this zone.

Note: When a zone is set to BRIDGE mode, the bridged channel receives its input signal from the RIGHT CHANNEL INPUT. (The way the Input Selector Switch is set will determine whether it receives this input from the right channel of the input bus or the individual right channel RCA input.)

2. Stereo Unbalanced (RCA) Inputs

The pair of amplifiers for each zone receive their input from these RCA unbalanced inputs when the Input Selector Switch is set to RCA. When the zone is set to BRIDGED the input signal from the RIGHT RCA input is used.

3. Bridge / Stereo Mode Switch

When this switch is set to STEREO the two amplifier channels in each zone act as a stereo pair. When this switch is set to BRIDGE, both channels are bridged into a single high powered channel, which receives its input signal from the RIGHT channel of the stereo input signal.

Note: THE SPEAKER OUTPUT CONNECTIONS FOR EACH ZONE ARE DIFFERENT FOR STEREO AND BRIDGE MODES. Be sure to connect your speakers as shown in the diagrams above for each mode. The amplifier should be switched OFF before changing the configuration of zones between Stereo and Bridge modes.

Note: The minimum recommended speaker load for each STEREO channel is 4 Ohms; the minimum recommended speaker load for each zone in BRIDGE Mode is 8 Ohms. BRIDGED outputs are NOT rated to drive 4 Ohm loads.

4. Level Control

This control allows you to reduce the gain or output level on each zone individually to help you balance audio levels between zones. The maximum gain on each amplifier channel, with the Level Control set to its maximum level, is 29 dB.

Note: Setting the Level Control on a zone to its lowest position will effectively mute the audio output from that zone.

5. Speaker Outputs

Speaker connections on the BasX A8Z are via high quality five-way binding posts which accept speaker cables with a variety of different terminations including banana plugs, spade lugs, and bare wire.

Note: THE SPEAKER OUTPUT CONNECTIONS FOR EACH ZONE ARE DIFFERENT FOR STEREO AND BRIDGE MODES. Be sure to connect your speakers as shown in the diagrams above for each mode. The amplifier should be switched OFF before changing the configuration of zones between Stereo and Bridge modes.

Note: The minimum recommended speaker load for each STEREO channel is 4 Ohms; the minimum recommended speaker load for each zone in BRIDGE Mode is 8 Ohms. BRIDGED outputs are NOT rated to drive 4 Ohm loads.

Quick Start

To get the most from your BasX A8Z Zone Distribution Amplifier, we urge you to read the entire manual. If you just can't wait to listen to it, this section will cover the basics you need to get started.

- Find a secure location for your A8Z.
- Connect your A8Z to a signal source.
- Connect one or more pairs of speakers to the speaker outputs on the A8Z using reasonably heavy gauge speaker wires (at least 16 gauge).
- Be sure to configure your A8Z for either independent channel operation or bridge mode and to connect your speakers to the appropriate output terminals for the mode you've chosen.
- Find some music you *really* like to listen to.
- Turn on your BasX A8Z and your signal source and turn up the volume a bit!
- Enjoy!

While you're enjoying your A8Z, it would be a great time to read the rest of the manual to learn more about it.

Care and Maintenance

Periodic Maintenance

Your BasX A8Z requires no periodic maintenance or calibration.

Cleaning your A8Z

- If necessary, the A8Z should be cleaned gently with a soft rag.
- If something sticky gets on the front panel or case of the A8Z, it should be cleaned with a mild cleaning solution applied to a soft rag, followed by wiping with a clean rag dampened with plain water and drying with a soft dry rag or cloth.

Note: DO NOT spray water or cleaning solution directly onto the A8Z or into the vents.

Specifications

Circuit Topology

The BasX A8Z is an audiophile-quality Class A/B stereo amplifier, with a highly optimized short-signal-path output stage, and a linear power supply powered by an oversized toroidal transformer. The A8Z has eight separate amplifier channels - divided into four zones. Each zone can be configured as a pair of stereo channels or as a single high powered bridged channel. The inputs on each zone can be configured to accept their input signal from either a common stereo input bus or a pair of independent inputs.

Audio Power Output

Output Power (eight channels; ALL channels driven):
45 watts RMS/channel; from 20 Hz - 20 kHz; THD <0.05%; into 8 Ohms.
60 watts RMS/channel; from 20 Hz - 20 kHz; THD <0.05%; into 4 Ohms.

Output Power (eight channels; TWO channels driven):
60 watts RMS/channel; from 20 Hz - 20 kHz; THD <0.05%; into 8 Ohms.
95 watts RMS/channel; from 20 Hz - 20 kHz; THD <0.05%; into 4 Ohms.

Output Power (BRIDGED; four channels; ALL channels driven):
130 watts RMS/channel; from 20 Hz - 20 kHz; THD <0.05%; into 8 Ohms.

Output Power (BRIDGED; four channels; TWO channels driven):
175 watts RMS/channel; from 20 Hz - 20 kHz; THD <0.05%; into 8 Ohms.

Power Bandwidth (at rated power; 8 Ohm load):

20 Hz to 20 kHz (+ / – 0.08 dB).

Broad Band Frequency Response :

5 Hz to 80 kHz +0 / -1 dB.

THD + noise:

< 0.05%; 20 Hz - 20 Khz; at rated power.

Signal to Noise Ratio:

> 113 dB; ref FTC rated power (A-weighted).
> 96 dB; ref FTC rated power (A-weighted).

Damping Factor (8 Ohm load):

> 500.

Gain (levels set to maximum):

29 dB.

Minimum Recommended Load Impedance

4 Ohms continuous; individual channels (x 8).
8 Ohms continuous; bridged channels (x 4)
The BasX A8Z is fully stable into any normal speaker load.

Speaker Output Connections

Audiophile grade 5-way binding posts.

Power Supply

Linear power supply with heavy duty toroidal transformer.

Power Requirements

115 VAC or 230 VAC at 50 Hz or 60 Hz (automatically detected).

Protection

The A8Z is protected against excessive operating temperature, shorted speaker connections, ground faults, and other common fault conditions.

Input Connections

Unbalanced (RCA).

Trigger

Trigger Input: 5 - 12 V (AC or DC).
Trigger Output: 12 VDC nominal.

Dimensions:

17″ wide x 4″ high x 16″ deep.

Weight

Boxed: 36 lbs.
Unboxed: 25 lbs.

Emotiva Audio Corporation Three-Year Limited Warranty

What does this warranty cover?

Emotiva Audio Corporation (Emotiva) warrants its products against defects in materials and workmanship. This warranty, and all rights provided hereunder, is granted to the original owner, and may be transferred by the current owner to a new owner if the unit is gifted or sold. In the event the original owner transfers ownership of the Product prior to the expiration of the applicable term described below, this Warranty shall terminate at the end of the original term.

This Warranty only applies to Products purchased directly from Emotiva or any of its Authorized Dealers or International Distributors.

Emotiva warrants any replacement product or part furnished hereunder against defects in materials and workmanship for the longer of the following: (i) the amount of time remaining under the original warranty, or (ii) 120 days from your receipt of the repaired or replaced product. The duration described in this paragraph is hereinafter referred to as the "Term".

TO THE FULLEST EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES RELATED TO THE ORIGINAL PRODUCT AND ANY REPLACEMENT PRODUCT OR PARTS (INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE EXPRESSLY LIMITED TO THE TERM OF THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

The original owner must make a claim within the Term of the Warranty. A claim shall not be valid (and Emotiva has no obligation related to the claim) if it is not made within the Term and if it is not made in strict compliance with the requirements of the "How do you get service?" section.

How long does this coverage last?

The warranty on the BasX A-400Z amplifier commences on the date of retail purchase by the original retail purchaser and runs for a period of three years thereafter. This warranty may be transferred by the current owner to a new owner at any time during the original term. Emotiva warrants any replacement product or part furnished hereunder against defects in materials and workmanship for the longer of the following: (i) the amount of time remaining under the original warranty, or (ii) 120 days from your receipt of the repaired or replaced product. The duration described in this paragraph is hereinafter referred to as the "Term".

What will Emotiva do?

Emotiva will, at its option, either: (i) repair the product, or (ii) replace the product with a new consumer product which is identical or reasonably equivalent (in Warrantor's sole discretion) to the product. In the event Warrantor, in its sole discretion, is unable to replace or repair the Product or it is not commercially practicable to do so, then: (i) if the claim was submitted during the first 365 days of the Term, Warrantor shall refund to you the purchase price that you paid for the Product; and (ii) if the claim was submitted after the first 365 days of the Term, Emotiva shall issue you a credit equal to the purchase price that you paid for the product. The credit may only be used for the purchase of merchandise from Emotiva, and cannot be used for freight charges.

When a Product or part is repaired or replaced, any replacement item becomes your property and the replaced item becomes Emotiva's property. When a refund or credit is given, the Product for which the refund or credit is provided must be returned to Emotiva and becomes Emotiva's property.

What is not covered by this warranty?

This warranty does not apply: (i) to damage caused by use with products not manufactured by Emotiva, where the non-Emotiva product is the cause of the damage; (ii) to damage caused by service or maintenance performed by anyone who is not a representative of Emotiva; (iii) to damage caused by accident, abuse, misuse, flood, fire, earthquake or other external causes; (iv) to a product or part that has been modified after its retail purchase, where the modification caused or contributed to the damage; (v) to consumable parts, such as batteries or failure of or damage to the Product caused by batteries; (vi) if any Emotiva serial number has been removed or defaced on the product; (vii) glass or plastic panels, cabinetry, trim or other appearance items; (viii) cosmetic wear or damage to remote controls by user.

EMOTIVA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM OR RELATED TO ANY DEFECTS IN OR DAMAGES TO ITS PRODUCTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

How do you get service?

In order to make a claim under the Warranty, you must:

1. Call or e-mail a customer service representative at 1-615-790-6754 or support@emotiva.com. You must provide a description of your problem, the serial number of the Product for which the warranty claim is being made, and the original purchase date.

2. Then, you will be provided with a warranty service authorization number ("WS").

3. Next, you must ship the Product to the following address, with the WS written in large, bold numbers on the outside of the box, and with the letters "WS" written before the number, for example: WS1234. Parcels arriving without a WS number on the outside of the box will be refused. The customer pays for the shipping to Warrantor. Warrantor pays for the shipping back to the customer within the continental United States only. Customer is responsible for shipping charges on all other warranty claims.

Emotiva Audio Corporation
Attn: Repair Department
139 Southeast Parkway Court
Franklin, TN 37064

Units will be refused by Emotiva for the following:

Product was sent without the WS#
Product was sent with inadequate packaging.
Product was damaged in transit.
Product was shipped collect for shipping charges.

How does state law apply?

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

What if my product is damaged on the way to you?

Emotiva is not liable for damages that may incur while an item is in transport to us. Please purchase insurance when you ship your item. If your Product was not adequately packaged, we will refuse receipt and the damaged package will be returned to you at your cost. If you do not have the original Emotiva Audio packaging, please check with our sales department to purchase replacement-shipping cartons.

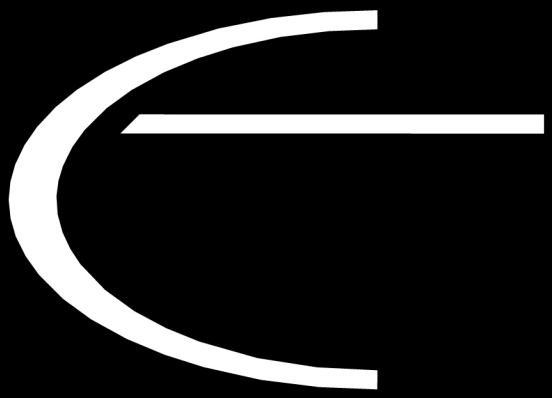
How does the Warranty and service apply to international orders?

The Product Warranty is only valid in the country where the Emotiva product was originally shipped via an authorized dealer, distributor, or direct from the Emotiva factory. The Warranty is subject to change at any time depending on the laws and regulations within your specific country. Please check with your distributor for a complete understanding of the warranty in your county.

If you purchased your Emotiva Product outside of the USA and wish to have it serviced at the factory, all freight charges are your responsibility. If you do not have an authorized distributor or repair center in your country, your Product must come back to the Emotiva USA factory for warranty service.

Notes

All information contained in this manual is accurate to the best of our knowledge at the time of publication. In keeping with our policy of ongoing product improvement, we reserve the right to make changes to the design and features of our products without prior notice.



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