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Humax AURA EZ 4K Freely Recorder

Product Manual

Model: FHR-6000T

Discover how our next generation boxes bring
you our most advanced TV experience ever

Freely · HUMAX

Welcome to your
Humax AURA EZ 4K Recorder

Thank you for choosing Humax.

We're delighted to have you on board and hope your new AURA EZ brings you enjoyment, convenience, and performance for many years to come.

This manual is designed to help you get the most out of your smart 4K TV Recorder, with clear guidance on setup, features, and troubleshooting.

If you need help installing or setting up your device, don't hesitate to contact our customer support team:

0344 318 8800 (Monday to Friday, 9am – 5pm)

If you find any of the text difficult to read or too small, please give us a call — we're happy to help.

You can also download a digital version of this guide from our website, which allows for easy zooming and screen reader compatibility. Please visit:
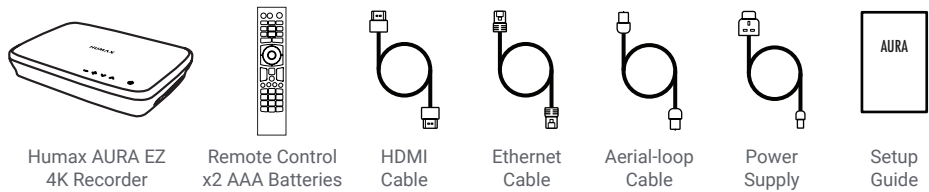
humaxdirect.co.uk

HUMAX

Contents

What's in the box

The Humax AURA EZ 4K Recorder comes with the following

Humax AURA EZ 4K Recorder	Remote Control x2 AAA Batteries	HDMI Cable	Ethernet Cable	Aerial-loop Cable	Power Supply	Setup Guide

Diagrams are for illustrative purposes only and may not represent the exact appearance of the product or interface.

Externals

Front

Volume Up/ Down	Power On/Off
Channel Up/ Down	USB 2.0 Port (side)

The LED colour indicates certain functions of your box:
• Red - Standby Mode
• Blue - In Operation Mode
• Purple - Recording in Progress

LED Indicator (Multi-coloured)

Back

RF IN	Aerial in port
RF OUT	Aerial out port (loop-through)
SPDIF	SPDIF port (optical)

HDMI	HDMI audio/video port
ETHERNET	Ethernet port
POWER	AC Power adapter port

Remote Control

Which buttons do what on your remote

TV Standby	Switch TV on/off (Requires set up)
AV	Toggle between AV inputs
STB Standby	Switch AURA EZ on/off
Mute	Mute audio
LIST	Open TV guide (Freely) / Channel list
TEXT	Access digital text services
Playback Controls	Rewind, Forward, Record, Stop, Pause, Play
Record	Open Recording menu
Freely GUIDE	Display Freely Guide
MENU	Open Menu
Search	Bring up search screen
HOME	Exit from app / Open home
Exit	Exit from app / Go to live TV
Back	Go back a step
Navigation	Up, down, left, right and OK
Volume	Control the volume
Freely Info Channel	Access Freely home for more information
Colour buttons	Interactive buttons for apps and features
Numeric Keypad	Alpha-numeric (a-z/0-9) keys
SUB	Subtitles
AD	Audio Description

Tip: Press and hold the Standby button to enter Deep Standby Mode.

In this mode, your box uses less than 0.5W of power — ideal for energy saving.

However, please note:
• The system may take a few minutes to restart.
• No recordings or updates will occur while in deep standby.

Connections

What goes where for your new Humax Freely Recorder

1 **5** **3** **2** **4**

Note: This product is compatible with an aerial connection only.

1
Connecting the aerial

Use the aerial connection that comes in to your house from the main antenna. If you do not have one, you can use an indoor aerial. (Satellite connections are not compatible.)

The cable from the aerial will plug in to the RF IN port at the back of your box.
This recorder also supports loop-through functionality. If you would like to pass a direct aerial signal back to your compatible TV, connect an aerial cable to the back of your TV and the other end to the RF OUT port at the back of your box.

2
Connecting to the TV

Use a HDMI to connect to the TV. This will provide up to 2160p UHD picture quality. Plug one end in to your TV's HDMI port and the other in to the HDMI port at the back of your box.

3
Connecting to the Internet

To enable Freely services, an internet connection is required. You can connect the AURA EZ Recorder to the internet via ethernet cable or Wi-Fi.

Ethernet Wired Connection (LAN)
Connect an Ethernet cable to your broadband router and plug the other end in to the ETHERNET port at the back of your box. The internet should connect automatically,

Wi-Fi Wireless Connection (WLAN)
Your product has a built-in wireless receiver. You can configure these settings at any time by navigating to: SETTINGS > Network & Internet.

4
Connecting the Power

Use the AC adaptor provided and plug in to a power socket. Plug the other end in to the POWER port at the back of your box.

5
SPDIF Optical Cable for External Audio Equipment (Optional)

Connect an SPDIF optical cable if using external audio equipment. You may need to change the setting in Device Settings > Audio & Video > Audio Output Options to Optical.

Getting Started with AURA EZ

Follow these steps to set up your AURA EZ and start watching in no time

1. Power On
• Switch on your TV.
• Connect your AURA EZ to power. It will automatically turn on when plugged in.

2. Select the Right HDMI Input
• Note the HDMI port you used to connect AURA EZ to your TV.
• Use your TV remote to switch to that HDMI input.

Tip: If your TV supports HDMI-CEC and it's enabled, it may switch input automatically.

3. Connect to the Internet
To access Freely and enjoy all features including On Demand content, connect your device to the internet and accept the Terms & Conditions.

• If you skip this step, you'll still be able to use the Humax interface with limited features (e.g. live channels only, no Freely On Demand).

You can always install the Freely On Demand app later. Just press the Freely button on your remote or select the Freely icon on the home screen once connected to the internet.

4. On-Screen Setup
Follow the prompts on your TV screen:
1. Set a PIN - Create a 4-digit code for parental controls and channel lock.
2. Network Setup - Connect to Wi-Fi or Ethernet.
3. Software Update - The device will check for the latest updates.
4. Select Language - Choose your preferred on-screen language.
5. Choose Location - Set your region to United Kingdom.
6. Enter Postcode - Helps configure local channels based on your IP and region.
7. Channel Search - Automatically scans for available Freeview channels.

5. Pair Your Remote Control (TV Control Setup)
To control your TV's power and input using the AURA EZ remote:
1. On-screen, select "Search code" and enter your TV brand.
2. Press and hold TV Power + OK for 3 seconds.
3. Enter the first 3-digit code while pointing the remote at your TV.
4. If your TV turns off, press OK for 3 seconds to save. The red LED will blink 3 times.
5. Test the power button. If it doesn't work, repeat with the next code.

6. Final Step: Accept Agreements
• Review and accept the Privacy Policy, Terms & Conditions, and End User License Agreement (EULA) to complete setup.

You're now ready to enjoy your AURA EZ. For the best experience, make sure you're connected to the internet and explore what Freely has to offer.

Freely Home

The heart of your TV entertainment
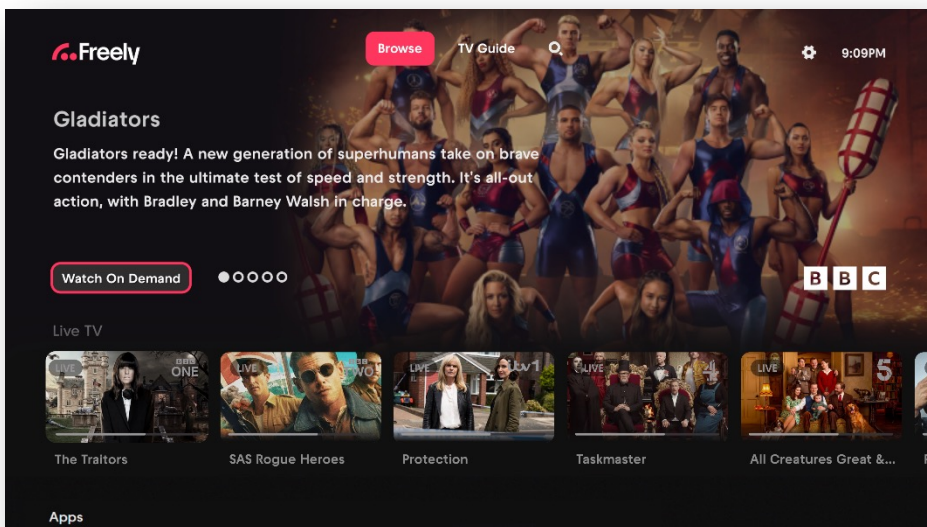
Freely Home

Use the Freely or HOME button on your remote to access the Freely home screen. Please ensure you are connected to the Internet to access all services. From the Freely home screen, access all Freely catch up apps and players.

Humax Home

If you chose not to connect to the internet, did not agree to the Privacy Policy, T&C or EULA during set up, or have uninstalled Freely TV, you will still be able to use AURA EZ without Freely services.

Home – Press HOME key on the remote control to open Humax Home.
Going back to Freely – Pressing the Freely key or select the Freely icon on Humax Home will start the Freely TV installation process. You need an internet connection and you must agree to the Privacy Policy, T&C and EULA to progress.

Live TV

Watch programmes live and learn more about them

Watching Live TV
Enjoy a wide range of live TV channels in real time.
To access Live TV: Press the Back button from anywhere in the interface.

Changing Channels
• Use the Channel (up / down) buttons to move between channels.
• Long press to scan through channels quickly.
• Use the number pad to jump directly to a channel. Matching channels will appear as you type.

Tip: Press the i button to see information about the current programme.

Using the Miniguide - Press any arrow key to bring up the miniguide.
• Use left / right to browse through current, catch-up, or upcoming shows on the selected channel.
• Use up / down to explore what's on other channels.

Live Restart - Start watching from the beginning — even if a show has already started.
• Open the miniguide and look for the "Restart" option.
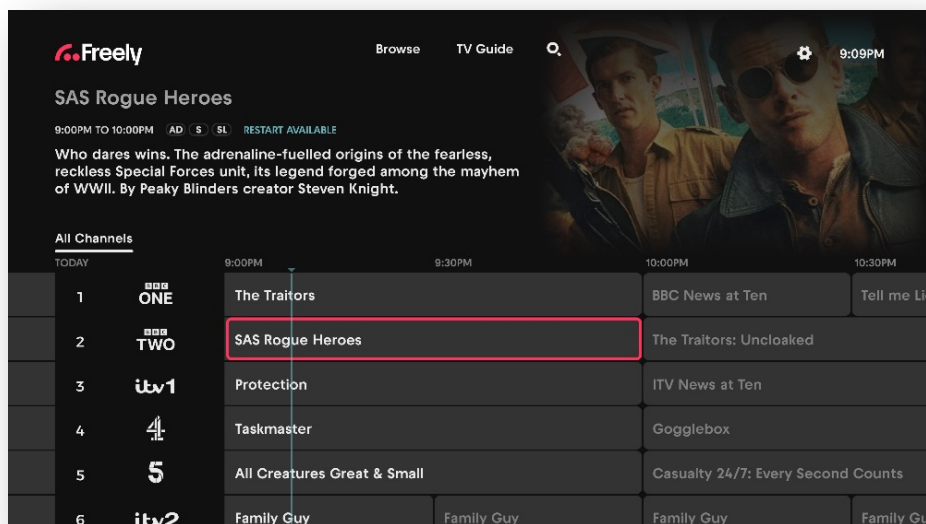
Note: Not all programmes support live restart.

Pause live TV - Need a break? You can pause certain live broadcasts.
• Press II on your remote or move to II on the progress bar via the miniguide.
• Press II again to resume.

Note: Pause functionality depends on the channel and programme.

TV Guide

Browse up to 7 days ahead - or catch up on the past week using the TV Guide

Accessing the TV Guide
• Press the Freely GUIDE button on your remote or select TV Guide from the Home screen.

The top of the screen shows information about the currently highlighted programme.

Browsing the Guide
• Use the arrow keys to navigate forward or backward in time, and between channels.
• Use CH Up / Down to scroll through one page at a time.
• Press number keys to jump directly to a specific channel.
• Press the Back button once to return to the current time.
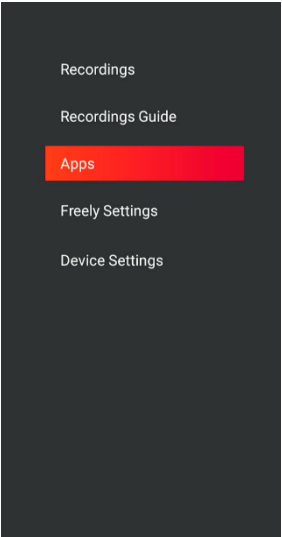
Watching Programmes
Programmes marked with a (Play) icon can be watched directly from the guide.

Press the i button for more details, including options like:
•   Watch On Demand
•   More Episodes
•   Add to My List

Main Menu

Access additional features and settings outside of the Freely interface

MENU Press the MENU button on your remote at any time to open the main menu.

Recordings
View and manage your saved programmes.

Recordings Guide
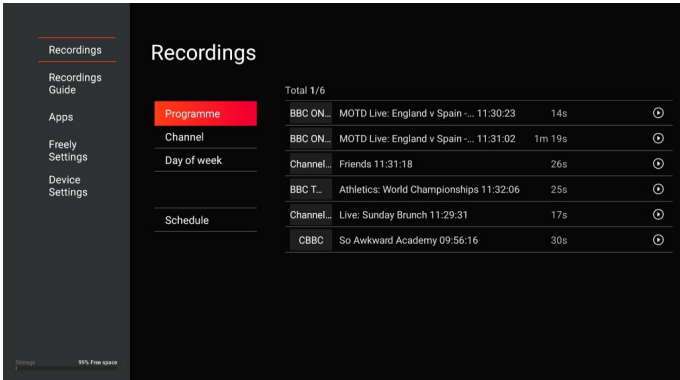Browse upcoming shows and schedule new recordings.

Apps
Explore and launch installed apps.

Freely Settings
Customise your Freely experience.

Device Settings
Manage general system preferences including network, display, and storage.
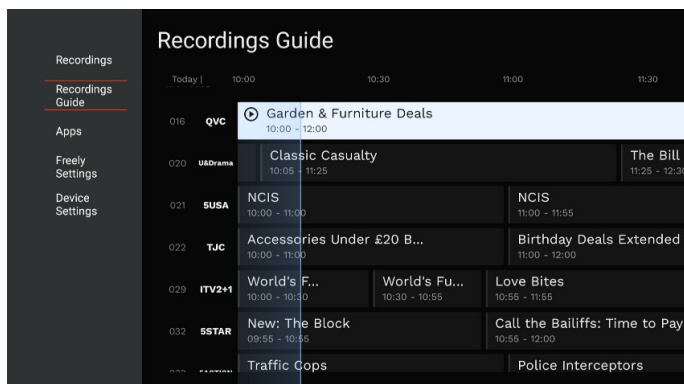
Recordings

View and manage all your recordings

Press the MENU key from your remote control and select Recordings.
Browse the recorded content and select to play.

Recordings Guide

Never miss a show — schedule recordings directly from the programme guide

How to Set a Recording
• Press the MENU button and select Recordings Guide or Press the R button on your remote to go straight there.

Browse the guide, select a programme, and choose one of the following options:
• Record once – just the selected programme
• Record series – all available episodes in the series (if supported)
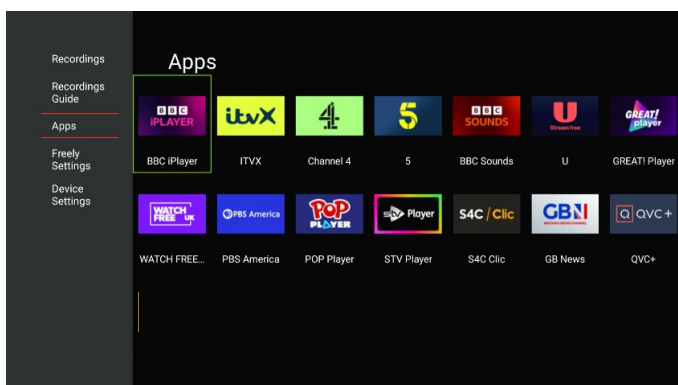
Recording Capacity
Your AURA EZ is equipped with three tuners, allowing:
• Up to 4 recordings at once
• Watch a 5th channel while recording

Note: Some channels or programme combinations may have restrictions.

Apps

Explore and launch installed apps

You can also access all Freely apps from the MENU. Press Menu and select the app to open Apps menu. You may need an account to use the apps.

Freely Settings

Adjust settings related to the Freely experience

Open the MENU and select Freely Settings. You can also select the Gear icon from the top menu of the Freely app.

Device Settings

Access and customise system-wide preferences:

• Go to MENU > Device Settings

Available configuration options include:
• Channel & Broadcast
• Audio & Video
• Recording Management
• Live TV Preference
• Network & Internet
• Apps
• Device Preferences
• Accessibility

Removing the Freely app

To opt out of Freely:

1.   Go to MENU > Device Settings > Live TV Preference
2.   Set Install Freely UI to Off
3.   You will be redirected to the HUMAX Home interface (with limited features)

Humax AURA EZ Mobile App

Manage recordings from anywhere using the Humax AURA EZ app

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Manage recordings from anywhere using the Humax AURA EZ app.
• Available for Android 4.0+ and iOS 10+

Features include:
• Browse the full TV guide and upcoming broadcasts
• Set recordings or reminders remotely

Note:
• Your mobile device and AURA EZ must be connected to the same network
• You must sign in and register your box within the app to enable remote functions
• Pay TV channels may not be supported
• Live TV streaming performance may vary depending on your network or broadcast conditions

Appendix

Specification

Product specification is subject to change without prior notice due to upgrade of product functions.

Tuner & Demodulator	
Number of Tuners	3 Tuners
RF Input Connector	IEC 169-2, female
RF loop-through Connector	IEC 169-2, male
Input Frequency Range	470MHz ~ 862 MHz
Modulation	OFDM
Mode	DVB T: 2K, 8K DVB T2: 1K, 2K, 4K, 8K, 16K, 32K DVB T2: 1K, 2K, 4K, 8K, 16K, 32K
FEC Mode	DVB T: 1/2, 2/3, 3/4, 5/6, 7/8 DVB T2: 1/2, 3/5, 2/3, 3/4, 4/5, 5/6 DVB T2: 1/4, 1/8, 1/16, 1/32, 1/128,19/128, 19/256
Guard Interval	DVB T: 1/4, 1/8, 1/16, 1/32 DVB T2: 1/4, 1/8, 1/16, 1/32, 1/128,19/128, 19/256
Constellation	DVB T: QPSK, 16-QAM, 64-QAM DVB T2: QPSK, 16-QAM, 64-QAM, 256-QAM DVB T2: QPSK, 16-QAM, 64-QAM, 256-QAM
Audio/Video Decoder	
Audio Decoding	MPEG/MusiCam Layer I & II
Audio Mode	Single channel/Dual channel/Joint stereo/Stereo
Video Decoding	MPEG-2 ISO/IEC 13818 Transport Stream Specification
Video Format	4:3, 16:9
Video Resolution	2160p, 1080p, 1080i, 720p, 720i
Android™	
OS	Android™ 12 Open Source Platform
Wi-Fi & Bluetooth	
Wi-Fi	802.11ac 2T2R
Memory	
Flash	eMMC 16GB
DRAM	LPDDR4-3GB (1GBx1, 2GBx2)

Audio/Video In/Out	
Video	HDMI/HDCP
Audio	S/PDIF
Data In/Out	
USB	USB2.0
Ethernet	Ethernet (RJ45)
Hard Disk	
HDD	2TB
Power Supply	
Input Voltage	100V - 240V ~ 50/60Hz
Type	Adaptor
Power Consumption	12V=2A (Standby under 0.5W)
Protection	Separate internal fuse The input should be protected against lightning.
Environment Condition	
Operating Temperature	0 °C to 40 °C (32 °F to 104 °F)
Operating Humidity	Less than 80 %
Storage Temperature	-20 °C to 60 °C (-4 °F to 140 °F)
Storage Humidity	Less than 85 %
Physical Specification	
Dimensions (W x D x H)	280mm x 200mm x 48mm
Weight	1.07kg

Troubleshooting

Before contacting the customer service centre, make sure to read the tips below carefully. If the problem persists after you complete the following procedure, please contact customer service on: **0344 318 8800 (Mon-Fri 9am-5pm)**

General

Problem	What to Do
No light at the bottom of the box	• Check the main power cable and make sure it is plugged into a suitable power outlet. • Connect the power cable to a different power outlet.
Nothing shows on TV	• Make sure the box is powered on and in operation mode. • Make sure the HDMI cable is firmly connected to the TV. • Check if the channel is currently on air. • Check your TV is on the correct input source for the HDMI connection. (Refer to your TV manual for more details on how to change the input source.) • Check the brightness of TV.
No channels	• Make sure the aerial cable is properly connected to the box. • Search channels again. Go to Device Settings > Channel & Broadcast > Automatic Channel Search. • Check if the channel is currently on air.
Poor picture or sound quality	• Make sure there are no electronic devices near the box. • Keep the power and aerial cables apart from each other. • Adjust the antenna direction to get a better picture. • Note: If the antenna is covered with snow, the RF is weakened by heavy rain, or the aerial position is changed by strong wind, then the condition of the sound and picture may temporarily be poor. However, the poor sound and picture quality due to weather conditions cannot be accepted as a malfunction of the box.
Flickering video	• Check the HDMI resolution setting. Go to Device Settings > Audio & Video > HDMI Resolution and then change to Auto.
No sound	• Make sure the HDMI cable is firmly connected to the TV. • Check the volume level of your TV and box. • Check if your TV or box is on mute. • If you are using an additional audio device with an optical cable, check the correct option is selected. Go to Device Settings > Audio & Video > Audio Output Options
No volume control on HD channels	• Check the HDMI audio setting. Go to Device Settings > Audio & Video > Audio Output Options > Surround Sound and then change from Automatic to None
No response to remote control	• Check the batteries in the remote control.
No password information	• The default password is always 0000.

Problem	What to Do
Channel search does not work	• Make sure the aerial cable is properly connected to the box. • [Terrestrial] Use the appropriate aerial capable of receiving VHF or UHF channels for your area.
Cannot update new software	• Make sure the network is configured properly. • Go to Device Settings > Network & Internet. • Note: If your box stays connected to the network, every time you turn off the box it will search for any updates available on air.

Recordings

Problem	What to Do
Cannot schedule recordings or reminders	• Check if there is a previous schedule conflicting with a new schedule. Cancel one of the schedules. • This box has 3 tuners. This allows you to record up to 4 different channels and watch a 5th live channel. There may be limitations on the 4th channel you can record or the live TV channel you try to watch depending on the channels you are recording.
Cannot record programmes	• The hard disk is full. Delete unnecessary programmes and make space for new recording. • Check if recording conflicts with another channel. Stop the current recording or wait until the recording is finished. • Make sure the product is switched on when recording starts.
Cannot change channels while recording	• This box has 3 tuners. This allows you to record up to 4 different channels and watch a 5th live channel. There may be limitations on the 4th channel you can record or the live TV channel you try to watch depending on the channels you are recording.
First or end bits of programme are missing	• Set longer padding times. Go to Device Settings > Recording management to set the padding times.

Network

Problem	What to Do
Cannot connect to the Internet	• Make sure the network is configured properly. Go to Device Settings > Network & Internet. • Turn the box and the router off and then on to refresh the network. • If you use an Ethernet cable, change the Ethernet cable for another. • If you connect the box to the router wirelessly, move the box closer to the wireless router or remove any obstacles from between them. • If a wireless network is not available in your home, use an Ethernet cable to connect the box to the router. • Note: The home network environment may cause the internet speed to slow down.

Mobile Apps

Problem	What to Do
App does not work	• Check if your mobile device and a HUMAX product are on the same wireless network. • Check if your mobile device is paired with a HUMAX product. • Check if your mobile devices are supported or not. • See Mobile App > Humax Live TV App. • Check if you have the latest version of the apps. If not, install the newest version.
App stops while running	• Check if the router operates properly.
Cannot watch live TV on mobile	• Check if your HUMAX product is registered to the mobile app. • Make sure both your mobile and HUMAX product are connected to the same network. • Check if your mobile device is downloading or converting a recorded file or if another mobile device is streaming live TV. Your box has two transcoders and thus concurrent live streaming is available for up to two mobile devices.

Others

Problem	What to Do
Cannot use HUMAX product from another country.	• Each country has its own broadcasting system and your Humax product is tailored for your regional broadcasting environment. • Products from other countries are not available in the UK. Customer services may be limited.

Regulatory Information

⚠ ⚠ **RISK OF ELECTRIC SHOCK DO NOT OPEN**	To reduce the risk of electric shock, do not remove cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.
⚠	This symbol indicates dangerous voltage inside the product that presents a risk of electric shock or personal injury.
⚠	This symbol indicates important instructions accompanying the product.

The warranty does not cover parts which may become defective due to misuse of the information contained in this manual.

1. The HUMAX Warranty is valid for a period of one year from the date of first purchase.
2. In the event that this product fails to function properly during the warranty period, the retailer or distributor will make this product capable of operating for the purpose of which it was designed, without charging for labour and parts.
3. This warranty will be honoured only if the Warranty Certificate has been duly completed by the purchaser and is presented to the retailer with the original invoice or receipt.
4. This warranty does not cover shipping or transportation charges from you to us.
5. The obligations of HUMAX are limited to the repair of defect parts. Costs and risks of transport to the retailer as well as removal and installation of the product, and any other costs directly or indirectly related to its repair, are not covered by the warranty.
6. All warranty repairs performed by non-authorized repair shops will not be reimbursed and if such repairs damage this product such damage will not be covered by this warranty.
7. This warranty is not applicable in cases other than defects in materials or workmanship and, in particular, does not cover:
   a. Periodic check-ups, adjustments, maintenance or conversions as well as replacement of parts due to normal wear and tear;
   b. Damage caused by accidents, negligence, modifications, use of non-HUMAX parts, improper use, installation or package;
   c. Damage caused by lightning, water, fire, acts of war, public disturbances, incorrect mains voltages, incorrect ventilation or any other cause beyond the control of HUMAX.
   d.Products where the label bearing the serial number has been removed, defaced or is illegible.
8. This warranty is offered to any person who has legally obtained possession of this product within the warranty period.
9. HUMAX's maximum liability shall not exceed the actual purchase price paid by you for the product. In no event shall HUMAX be liable for special, incidental, consequential or indirect damages.

Trademarks

- Manufactured under license from Dolby Laboratories. Dolby, Dolby audio and the double-D symbol are trademarks of Dolby Laboratories.
- HDMI, the HDMI Logo, and High-Definition Multimedia interface are trademarks and registered trademarks of HDMI Licensing LLC.
- Google, Android, YouTube, Android TV and other marks are trademarks of Google LLC.

◖◗Dolby Audio

HDMI

Simplified UKCA Declaration of Conformity

The simplified UKCA declaration of conformity referred to in Schedule 8 shall be provided as follows: Hereby, HUMAX declares that the radio equipment type [FHR-6000T] is in compliance with SI 2017/1206 and relevant directives. The full text of the UKCA declaration of conformity is available at the following internet address:

United Kingdom: https://uk.humaxdigital.com/ukca/

PSTI Statement of Conformity

The full text of the PSTI statement of conformity is available at the following internet address:
United Kingdom: https://uk.humaxdigital.com/psti-fhr-6000t

Wireless equipment use information

1. In France
   Authorization for outdoor usage is limited to Channels 1~7 (2.400 ~ 2.454 GHz).
2. In Italy
   For outdoor usage a general authorization is required from the national spectrum authorities.
3. In Latvia
   For outdoor usage an authorization is required from the Electronic Communications Office.
4. 5GHz Radio Local Area Networks (RLANs) Band only indoor use.
5. This equipment may be operated in all European Union member countries and Turkey.

Appliance Classes

▣	Double insulated Class II equipment (IEC 60417-5172). Do not require an earth connection.
⌂	For indoor use only (IEC 60417-5957)
⎓	Direct current (IEC 60417-5031)
⏻	Standby (IEC 60417-5009)

WEEE Instructions

This product should not be disposed with other household waste at the end of its working life. Please separate this from other types of waste and recycle it responsibly to promote the sustainable reuse of material resources. This will prevent possible harm to the environment or human health from uncontrolled disposal.

Domestic users:
Please contact either the retailer where you purchased this product or their local government office for details of where and how they can take this item for environmentally safe recycling.

Business users:
Contact your supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial waste for disposal.

Safety Information

POWER SUPPLY
- Operate this product only from the type of power supply shown on the marking label. If you do not know the type of power supplied to your home, contact your local power company.
- Disconnect the power supply before you start any maintenance or installation procedures.

OVERLOADING
- Make sure that the wall outlet, extension cord and adapter have a sufficient power rating for the appliance. If not, this can cause an electric fire shock.

LIQUID
- Do not expose this product to liquids. Do not put objects filled with liquid on the product.

CLEANING
- Disconnect the product from the wall outlet before you clean it.
- Use a moist cloth to clean the product. Do not use solvents. Wipe the surface gently with a soft cloth as it may get scratched.

VENTILATION
- Make sure that the slots on top of the product are not blocked. It is necessary to have a sufficient airflow into the unit.
- Do not put electronic equipment on the product.
- Do not put objects on the product. This will block the ventilation or cause damage to the surface.

ATTACHMENTS
- Do not use any unsupported attachments as these may be hazardous or cause damage to the product.

LIGHTNING, STORM OR NOT IN USE
- Unplug the power cable from the wall outlet and disconnect the antenna during a thunderstorm or when left unattended and unused for long periods of time. This will prevent damage to the unit due to lightning and power-surges.

EXTRANEOUS OBJECTS
- Do not insert anything through the openings in the unit, where they can touch dangerous voltage points or damage parts.

REPLACEMENT OF PARTS
- When replacement of parts is required, be sure the service technician uses replacement parts specified by the manufacturer or those that have the same characteristics as the original part. Unauthorised substitution may result in additional damage to the unit.

CONNECTION TO THE SATELLITE DISH LNB/CABLE TV SIGNAL/AERIAL
- Disconnect the power supply before you connect or disconnect the cable from the satellite dish/ cable TV signal/aerial. If not, this can cause damage to the LNB/cable TV line/aerial.

CONNECTION TO THE TV
- Disconnect the power supply before you connect or disconnect the cable from the TV. If not, this can cause damage to the TV.

ENVIRONMENT
- Attention should be drawn to the environmental aspects of battery disposal.
- Care is required for the use of this apparatus in tropical and/or moderate climates.

LOCATION
- Place the product indoors to avoid exposure to lightning, rain or sun. Do not place it near a radiator or heat register.
- Keep at least 10 cm clearance from any other appliances susceptible to electromagnetic influences such as a TV or a VCR.
- If you place the product on a rack or a bookcase, make sure that there is adequate ventilation and that you have followed the manufacturer's instructions for mounting.
- Do not place the product on an unstable surface where it can fall. A falling product can cause serious injury to a personnel and serious damage to the appliance.

Cautions and Warnings

TO AVOID DAMAGE OF POWER CORD OR PLUG
- Do not modify or process the power cord or plug arbitrarily.
- Do not bend or twist the power cord.
- Make sure to disconnect the power cord while you hold the plug.
- Keep heating appliances as far as possible from the power cord to prevent the cover vinyl from melting.
- The mains plug, as a disconnection device, shall remain readily accessible by the user.
- All-pole main switch shall remain readily operable. (For products with power switch)

TO AVOID ELECTRICAL SHOCK
- Do not open the main body.
- Do not insert metal or inflammable objects inside the product.
- Do not touch the power plug with wet hands.
- Disconnect the power cord in case of lightning.
- Unplug the power cable before you install the aerial cable.

TO AVOID DAMAGE OF PRODUCT
- Do not use the product when it is out of order. If you continue to use the product when defective, this may cause serious damage. Make sure to contact the customer service centre if the product is out of order.
- Do not insert metal or alien substances into the slots for the modules. It may cause damage to the product and reduce its life span.
- Do not put objects on top of the product. It may cause cracks, deformation and discolouration.
- Do not expose the product to electromagnetic fields. Electromagnetic interferences (EMI) from other electronic devices or cables may cause malfunction to the HUMAX product.

TO AVOID DAMAGE OF HDD
- Do not move the product or turn the power off suddenly while the hard disk drive is running.
- The company shall not be liable for any corruption of data on the hard disk drive caused by carelessness or misuse of the user.
-
  Note: The model name is located on the bottom of this product.
- Cautions: Electromagnetic interferences from other electronic devices or cables may cause malfunction to the HUMAX product.

Open Source Software Notice

HUMAX products use certain open source operating system software distributed pursuant to GPL, LGPL and other open source licenses that is contained in this product. For detailed source code, go to Settings > Freeview Play Preference > Legal Policies > Open Source Software Licenses or visit HUMAX website.

Warranty Registration

Your product comes with a 1 year parts and labour guarantee, protecting against electrical breakdown. Upgrade to 2 years (additional year) for free by registering your product within 30 days of purchase.

To claim your 2 years warranty for free, register online at:
https://uk.humaxdigital.com/warranty-registration/

Please retain your receipt as proof of purchase, as this will be required to validate any warranty repair in the future.

Product name and Serial Number (14 digits) can be found on the barcode label at the rear or underneath the product.

If you require any help installing or setting up, feel free to call us on:
0344 318 8800 (Mon–Fri 9am–5pm).

Data Protection Policy & Privacy Information

You own your data and whether it's your personal or work information, we're committed to keeping it private. It's our responsibility to protect your files from unauthorised access.

We've designed policies and controls to safeguard the collection, use and disclosure of your information. As security is so important when using the internet to access your account, we've incorporated a high level of protection to give you peace of mind whenever you use our online service.

For more info visit - https://uk.humaxdigital.com/privacy-policy

Looking for more info?

Visual support & FAQ's are available on:
uk.humaxdigital.com/support

Coverage Check

Check Freeview coverage in your area by visiting **Freeview.co.uk**