



JBL PARTYBOX 330



OWNER'S MANUAL

IMPORTANT SAFETY INSTRUCTIONS

For all products:

1. Clean only with a dry cloth.
2. Do not block any ventilation openings. Install this apparatus in accordance with the manufacturer's instructions.
3. Do not install this apparatus near any heat sources such as radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat.
4. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
5. Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles and the point where they exit from the apparatus.
6. Use only attachments/accessories specified by the manufacturer.
7. Use only with the cart, stand, tripod, bracket or table specified by the manufacturer or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over. 
8. Unplug this apparatus during lightning storms or when unused for long periods of time.
9. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as when the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, or the apparatus has been exposed to rain or moisture, does not operate normally or has been dropped.
10. To disconnect this apparatus from the AC mains completely, disconnect the power-supply cord plug from the AC receptacle.
11. The mains plug of the power-supply cord shall remain readily operable.
12. This apparatus is intended to be used only with the power supply and/or charging cable provided by the manufacturer.

The following instructions may not apply to waterproof devices. Refer to your device user manual or quick start guide for more waterproof instruction if any.

- Do not use this apparatus near water.
- Do not expose this apparatus to dripping or splashing, and ensure that no objects filled with liquids, such as vases, are placed on the apparatus.

WARNING:

- TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPARATUS TO RAIN OR MOISTURE.

CAUTION

RISK OF ELECTRIC SHOCK. DO NOT OPEN.



THIS SYMBOL ON THE PRODUCT MEANS THERE IS UNINSULATED, DANGEROUS VOLTAGE WITHIN THE PRODUCT ENCLOSURE THAT MAY PRESENT A RISK OF ELECTRICAL SHOCK.



THIS SYMBOL ON THE PRODUCT MEANS THERE ARE IMPORTANT OPERATING AND MAINTENANCE INSTRUCTIONS IN THIS GUIDE.

CAUTION FCC AND IC STATEMENT FOR USERS

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CAN ICES(B)/NMB(B)

FCC SDOC SUPPLIER'S DECLARATION OF CONFORMITY

HARMAN International hereby declares that this equipment is in compliance with the FCC Part 15 Subpart B.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution:

- Changes or modifications not expressly approved by HARMAN could void the user's authority to operate the equipment.

For Products That Transmit RF Energy:

(i) This device contains licence-exempt transmitter(s)/ receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

(ii) Radiation Exposure statement

This equipment complies with FCC and IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

For radio equipment operating in 5150-5850MHz

FCC and IC Caution:

High power radars are allocated as primary users of the 5.25 to 5.35 GHz and 5.65 to 5.85 GHz bands. These radar stations can cause interference with and/or damage to LE LAN (Licence-Exempt Local Area Network) devices. No configuration controls are provided for this wireless equipment allowing any change in the frequency of operations outside the FCC grant of authorization for US operation according to Part 15.407 of the FCC rules.

IC Caution:

User should also be advised that:

1. The device for operation in the band 5150 - 5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
2. The maximum antenna gain permitted for devices in the bands 5250 - 5350 MHz and 5470 - 5725 MHz shall comply with the e.i.r.p. limit: and
3. The maximum antenna gain permitted for devices in the band 5725 - 5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate.

Use Restriction Attention in European Union, operation is limited to indoor use within the band 5150-5350 MHz.

Correct disposal of this product (Waste Electrical & Electronic Equipment)

This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.



This product is RoHS compliant.

This product is in compliance with Directive 2011/65/EU and UK The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012, and its amendments, on the restriction of the use of certain hazardous substances in electrical and electronic equipment.

REACH

REACH (Regulation No 1907/2006) addresses the production and use of chemical substances and their potential impacts on human health and the environment. Article 33(1) of REACH Regulation requires suppliers to inform the recipients if an article contains more than 0.1 % (per weight per article) of any

substance(s) on the Substances of Very High Concern (SVHC) Candidate List ('REACH candidate list'). This product may contain the substance "lead" (CAS-No. 7439-92-1) in a concentration of more than 0.1% per weight.

At the time of release of this product, except for the lead substance, no other substances of REACH candidate list are contained in a concentration of more than 0.1% per weight in this product.

Note:

- On June 27, 2018, lead was added to the REACH candidate list. The inclusion of lead in the REACH candidate list does not mean that lead-containing materials pose an immediate risk or results in a restriction of permissibility of its use.

For devices with headphone jacks

WARNINGS/CAUTIONS



Do NOT use the headphones at a high volume for any extended period.

- To avoid hearing damage, use your headphones at a comfortable, moderate volume level.
- Turn the volume down on your device before placing the headphones on your ears, then turn the volume up gradually until you reach a comfortable listening level.

For Products That Include Batteries

Instructions for Users on Removal, Recycling and Disposal of Used Batteries

To remove the batteries from your equipment or remote control, reverse the procedure described in the owner's manual for inserting batteries. For products with a built-in battery that lasts for the lifetime of the product, removal may not be possible for the user. In this case, recycling or recovery centers handle the dismantling of the product and the removal of the battery. If, for any reason, it becomes necessary to replace such a battery, this procedure must be performed by authorized service centers. In the European Union and other locations, it is illegal to dispose of any battery with household trash. All batteries must be disposed of in an environmentally sound manner. Contact your local waste-management officials for information regarding the environmentally sound collection, recycling and disposal of used batteries.

WARNING:

- Danger of explosion if battery is incorrectly replaced. To reduce risk of fire, explosion or leakage of flammable liquid/gas, don't disassemble, crush, puncture, short external contacts, expose to temperature above 60°C (140°F), sunshine or like, expose to extremely low air pressure or dispose of in fire or water. Replace only with specified batteries. The symbol indicating 'separate collection' for all batteries and accumulators shall be the crossed-out wheeled bin shown below:



WARNING - For Products That Contain Coin/ Button Cell Batteries

DO NOT INGEST BATTERY, CHEMICAL BURN HAZARD. This product contains a coin/button cell battery. If the coin/button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death. Keep new and used batteries away from children. If the battery compartment does not close securely, stop using the product and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

For All Products with Wireless Operation:

HARMAN International hereby declares that this equipment is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and UK Radio Equipment Regulations 2017. The declaration of conformity may be consulted in the specs section of the product detail page, accessible from www.jbl.com or in www.jbl.com/doc.

EPILEPSY WARNING

A few people may experience epileptic seizures when viewing flashing lights.

Precautions

Stand Mounting Safety Precautions

Always follow instruction and precaution advice from speaker stand manufacturer.

This speaker contains a mounting hole that allows it to be mounted on the 35 mm pole of tripod stands or on a 35 mm pole over subwoofers. When using stands or poles, be sure to observe the following precautions:

- Check the stand or pole specification to be certain the device is designed to support the weight of the speaker. Observe all safety precautions specified by the manufacturer.
- Always verify that the stand (or subwoofer/pole) is placed on a flat, level and stable surface and be sure to fully extend the legs of tripod type stands. Position the stand so that the legs do not present a trip hazard.
- Use this floor stand only on a flat, solid surface. Once the support (extended leg) has been placed and adjusted, carefully tighten the screws and use the safety pin. After placing the speaker on the stand, check for stability: When tilting each direction to 10 degrees (for the surface), the speaker should not turn off. If necessary, reduce the height of the speakers and extend the base of the stand.
- Route cables so that performers, production crew, and audience will not trip and topple the speakers over.
- Inspect the stand (or pole and associated hardware) before each use and do not use equipment with worn, damaged or missing parts.
- Do not attempt to place more than one PARTYBOX series speaker on a stand or pole.
- Always be cautious in windy, outdoor conditions. It may be necessary to place additional weight (i.e. sandbags) on the base of the stand to improve stability. Avoid attaching banners or similar items to any part of a speaker system. Such attachments could act as a sail and topple the system.
- Unless you are confident that you can handle the weight of the speaker, ask another person to help you get it onto the tripod stand or pole.

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1. INTRODUCTION

Congratulations on your purchase! This manual includes information about the **JBL PARTYBOX 330** speaker. We encourage you to take a few minutes to read this manual, which describes the product and includes step-by-step instructions to help you to set up and get started. Read and understand all the safety instructions before using your product.

If you have any questions about this product, its installation or operation, please contact your retailer or customer service, or visit us at www.jbl.com.

2. WHAT'S IN THE BOX



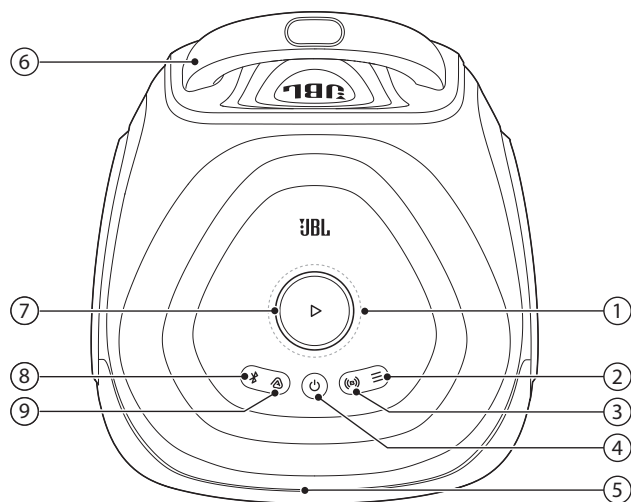
- 1) Main unit*
- 2) Power cord**
- 3) Product information

* Charge the speaker before first use.

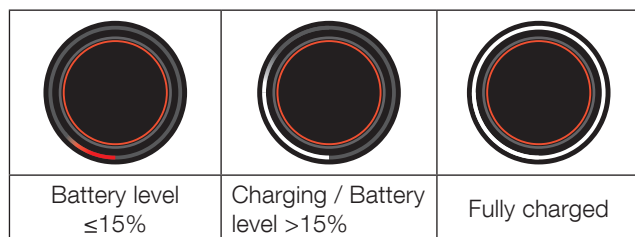
** Power cord quantity and plug type vary by regions.

3. PRODUCT OVERVIEW

3.1 Top panel



1) LED ring indicator



2) ≡

- Press to cycle through the menu options: ▶ -> 🎸 -> 🎤 -> ☀ -> 🔋 (The 🎸 and 🎤 options will be skipped if no microphone or guitar is connected.)

3) (B)

- Select a bass level: Off (default), level 1 or level 2.

4) ⏻

- Turn the power on or off.

5) Top edge lighting

6) Handle

7) Control knob



- Press once to play or pause playback.
- Press twice to skip to the next track.
- Press three times to skip to the previous track.
- Rotate clockwise / counterclockwise to increase or decrease the main volume.



(when a microphone is connected)

- Press once to play or pause playback.
- Press twice to skip to the next track.
- Press three times to skip to the previous track.
- Rotate to adjust the volume of the microphone.



(when a guitar is connected)

- Press once to play or pause playback.
- Press twice to skip to the next track.
- Press three times to skip to the previous track.
- Rotate to adjust the volume of the guitar.



- Press to turn light effect on or off.
- Rotate to switch between different light patterns or turn the light effect off.
- Hold for more than 2 seconds to turn strobe light on or off.



- Indicate battery level / charging / other system status.

Power-off mode		
●	Off	Not charging
○	Solid white	Charging
When unselected (Power-on mode):		
●	Flashing red quickly	Battery level ≤15%
●	Off	Charging / Battery level >15%
☀	Flashing white	Power connected / USB / AUX / Daisy Chain / Charge Out mode
When selected (Power-on mode):		
○	Solid white	Charging / Any battery level

Caution:

- Do not look directly at the light-emitting parts when the speaker lights are turned on.

8) 📶

- Press to enter Bluetooth pairing mode.

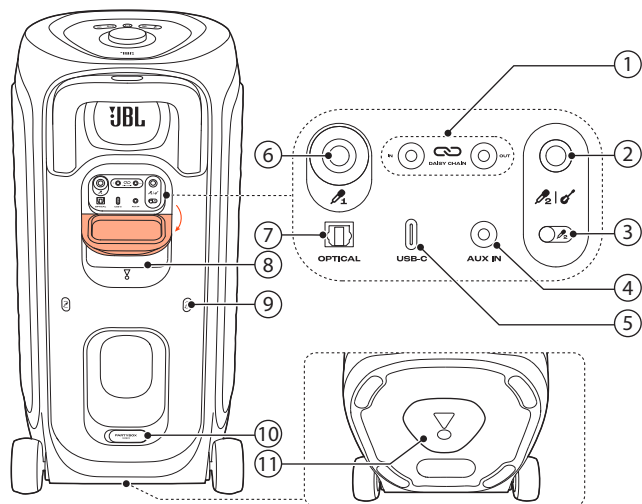
9) 🔊

- Press to enable or disable multi-speaker connection via Auracast.

LED behavior

⏻	○ Solid white	Power on
	○ Dim white	Standby
	● Off	Power off
📶	☀ Flashing white quickly	Pairing
	○ Solid white	Connected
	● Off	Not connected
(B)	○ Solid white	Level 2
	○ Dim white	Level 1
	● Off	Off
🔊	○ Solid white	Multi-speaker connection enabled
	● Off	Multi-speaker connection disabled

3.2 Back panel



1) IN/OUT

- Daisy-chain multiple PARTYBOX speakers through 3.5 mm audio cables (not supplied).

2)

- Connect to a microphone or guitar.

3) Microphone 2/guitar slider switch

4) AUX IN

- Connect to an external audio device through a 3.5 mm audio cable (not supplied).

5) USB-C

- Connect to a USB storage device.
- Connect to your PC, tablet, or other mobile devices.
- Charge your mobile devices.

Note:

- Choose the USB-C port working mode in the JBL ONE app (see "[9.1.1 USB-C Port Working Mode](#)").

6)

- Connect to a microphone.

7) OPTICAL

- Connect to a TV through an optical cable (not supplied).

8) Battery compartment

- Pull down the latch to open the battery compartment.

9) Mounting hole for the JBL microphone holder

10) AC power socket

- Connect to AC power supply.

11) Pole-mounting your PARTYBOX

4. PLACEMENT

Caution:

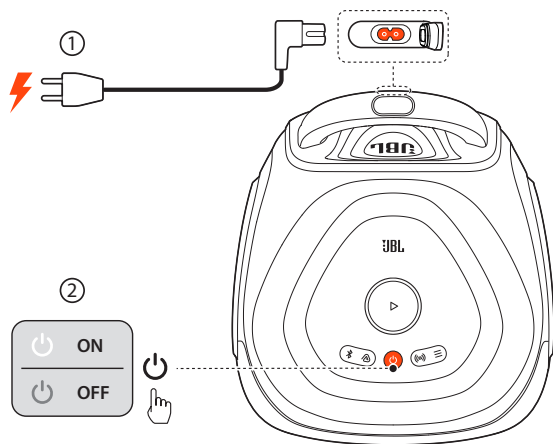
- Do not sit or lean on the speaker, or push it sideways, to avoid tipping over and possible damage.

Place the speaker on a flat, stable surface and ensure that the rubber feet side is down.

5. POWER ON

Cautions:

- Use the provided power cord only.
- You can use either AC power or the built-in battery as power supply to the speaker.



1. Connect AC power.
 - To use the built-in battery, disconnect the AC power after charging the speaker.
2. Press to power on.

Tips:

- Fully charge the speaker before first-time use to prolong the lifespan of the built-in battery.
- If powered by the battery, the speaker will turn off automatically after 20 minutes of inactivity.
- If powered by AC, the speaker will switch to standby mode automatically after 20 minutes of inactivity. Press on the speaker to return to normal operation.

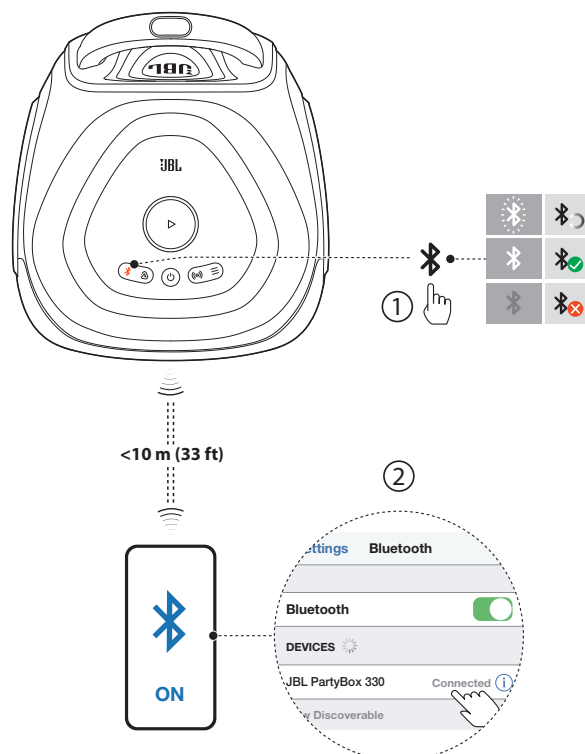
6. USING YOUR PARTYBOX

Notes:

- Only one sound source can be played at a time.
- Starting playback from another source will always interrupt the current source.

6.1 Bluetooth connection

You can use the speaker with your Bluetooth-enabled smartphone, tablet, or other devices.



1. Press on the speaker to enter Bluetooth pairing mode.
2. Choose **JBL PartyBox 330** on your Bluetooth device to connect.
3. Once successfully connected, you can stream audio from your Bluetooth device to this speaker.

Notes:

- This speaker supports multi-point connection. You can pair a second Bluetooth device without disconnecting the first one.
- Enter “0000” if a PIN code is requested for connection to a Bluetooth device.
- Bluetooth performance can be affected by the distance between this product and your Bluetooth device and the environment of operation.

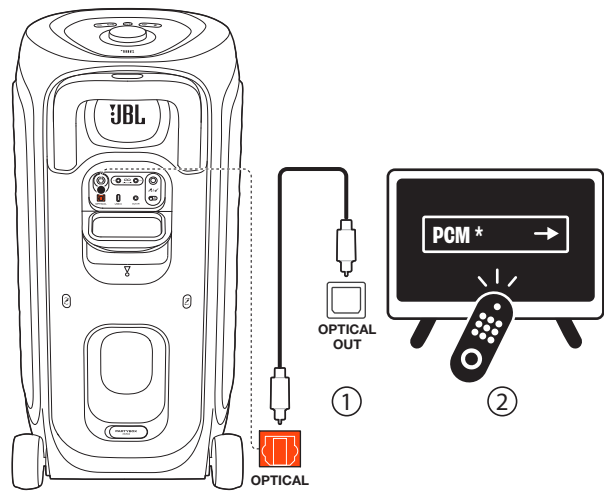
To terminate the Bluetooth-enabled device:

- Turn off this speaker, or
- Disable Bluetooth on your device.

To reconnect the Bluetooth-enabled device:

- When you turn on this speaker next time, it tries to reconnect the last connected device automatically.
- If not, manually select **JBL PartyBox 330** on your Bluetooth device to connect.

6.2 TV connection



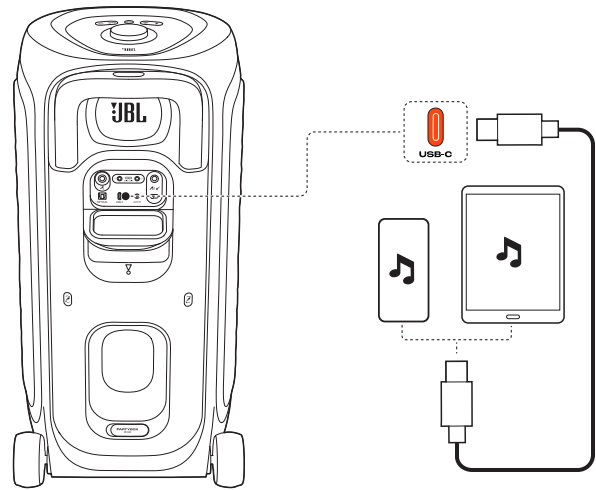
1. Connect the speaker with your TV by using an optical cable (not included).
2. On your TV, specify “**Pulse Code Modulation (PCM)**” as the digital audio output method.

Note:

- For TV operations, refer to the user manual instructions supplied with your TV.

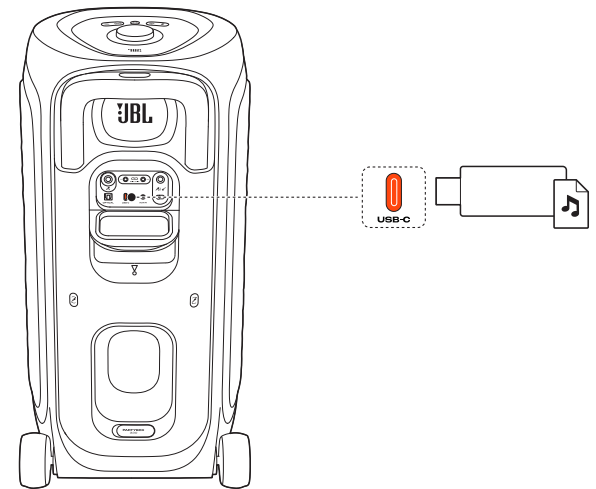
6.3 USB connection

For a PC, tablet, or other mobile device:



1. Choose the “**UAC Music Streaming & Recording**” mode in the JBL ONE app (see [“9.1.1 USB-C Port Working Mode”](#)).
2. Connect the speaker to a PC, tablet, or other mobile device for audio playback and recording (microphone and guitar inputs only).

For a USB storage device:



- Choose the “**USB Drive Playback & Charging Out**” mode in the JBL ONE app (see [“9.1.1 USB-C Port Working Mode”](#)).
- Connect a USB storage device containing audio files to the USB-C port (not available for the EMEA region).

Supported audio formats

Extension	Sample rate	Bitrate
MP3	44.1 / 48	32/40/48/56/64/80/96/112/128/160 (kbps)

Extension	Sample rate	Bitrate
WAV	44.1 / 48	128/352.8/384/705.6/768/1411/1536 (kbps)
FLAC	44.1 / 48	132/163/168/183/271/308/351/402/463 508/514/614/628/661/654/678/694/695 711/737/741/747/751/752/766/768/770/778/781/786/787/789/791/813/817/839/845/853/856/859/866/867/882/885/886/887/890/900/910/911/912/915/916/917/920/921/928/929/936/937/941/944/951/969/970/981/986/990/992/997/999/1001/1005/1012/1015/1017/1019/1020/1021/1033/1034/1036/1040/1041/1048/1053/1057/1085/1123 (kbps)

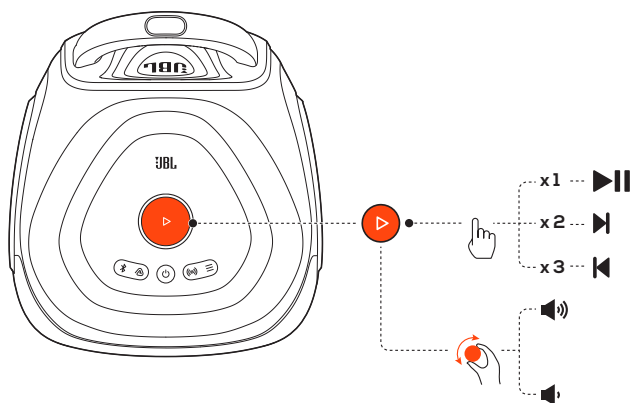
6.3.1 Recording audio to a USB storage device

1. Choose the "USB Drive Recording" mode in the JBL ONE app (see ["9.1.1 USB-C Port Working Mode"](#)).
2. Hold  and  simultaneously for more than 2 seconds (microphone and guitar inputs only).
→ When recording starts, the LED on the  button flashes white once.
3. Repeat step 2 to stop recording.
→ The LED on the  button flashes white twice.

6.4 Music control

Note:

- When the  /  icon is displayed, the knob cannot be used to control music playback.

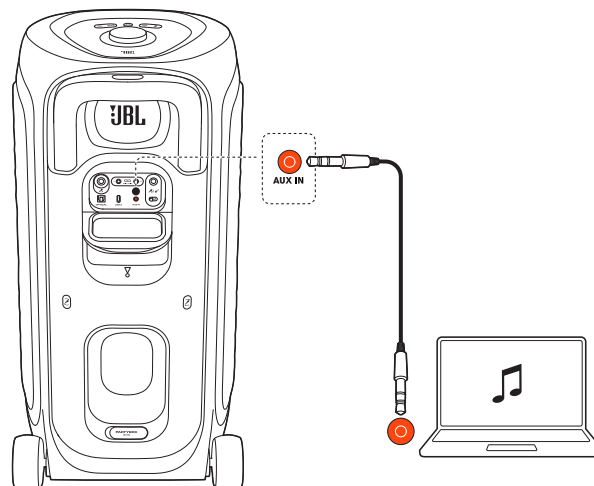


- Press the knob once to pause or resume playback.
- Press the knob twice to skip to the next track.
- Press the knob three times to skip to the previous track.
- Rotate the knob clockwise or counterclockwise to increase or decrease the main volume.
- Press  to select a bass level: level 1, level 2, or off.

Tip:

- The skip operation is unavailable in AUX mode.

6.5 AUX connection



1. Connect an external audio device to the speaker through a 3.5 mm audio cable (not supplied).
→ The speaker switches to the AUX source automatically.
2. Start audio playback on the external device.

6.6 Mixing sound with a microphone and/or guitar

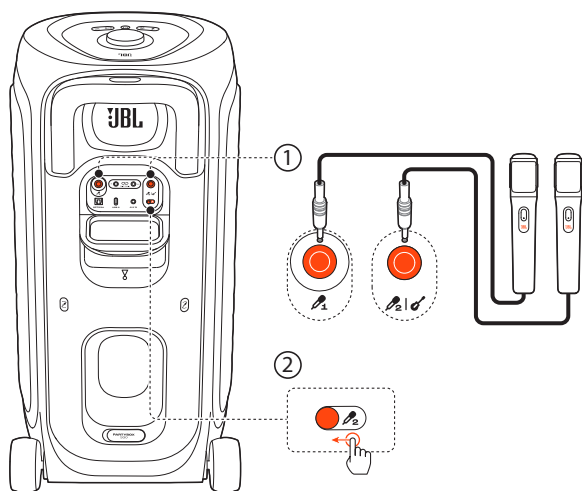
By using a microphone or electric guitar, you can mix sound with an audio source.

Notes:

- Always set the volume of the guitar or microphone to the minimum level before connection / disconnection.
- Always disconnect the guitar or microphone when you are not using them.

6.6.1 Connecting a microphone

For a wired microphone:



1. Connect the microphone to the 1/4" or 1/8" socket.
2. When connecting a microphone to the 1/8" speaker, switch the slider to show 1/8".

For JBL EasySing wireless microphones:

The speaker supports the following wireless microphones:

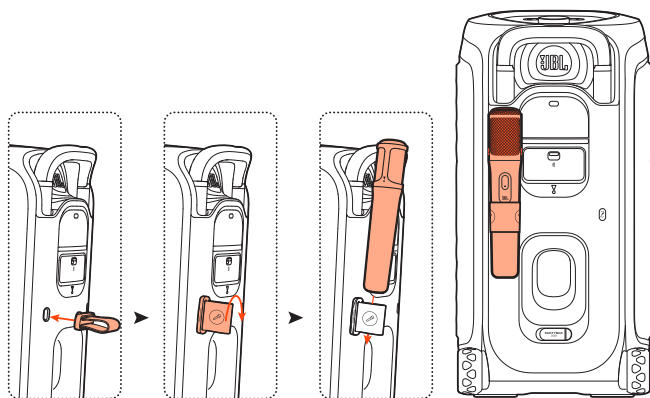
- JBL EasySing Mics
- JBL EasySing Mic Mini

Follow the wireless microphone's Quick Start Guide (QSG) to connect it to the speaker.

Tip:

- The USB-C port is set to "JBL EasySing Mics" mode by default. If needed, choose this mode in the JBL ONE app (see ["9.1.1 USB-C Port Working Mode"](#))

To position the microphone

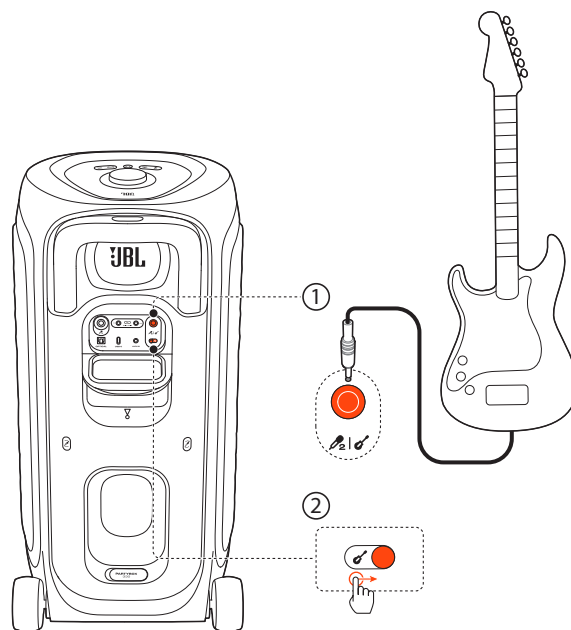


1. Attach the JBL microphone holder (sold separately) to the speaker, as illustrated.
2. Gently place the microphone into the holder. Ensure it is secured with the JBL microphone holder strap.

Note:

- The JBL microphone holder is incompatible with JBL EasySing Mic Mini.

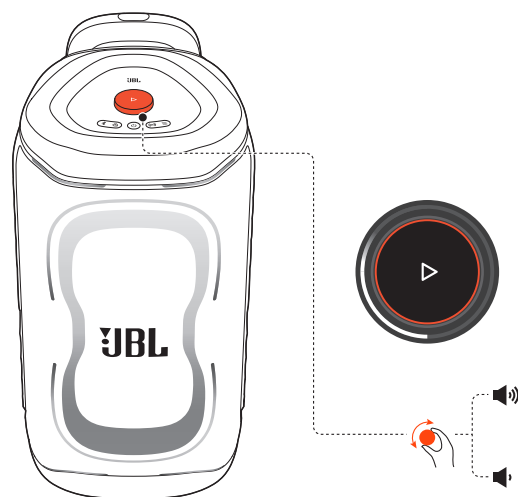
6.6.2 Connecting a guitar



1. Connect a guitar to the 1/4" socket.
2. Switch the slider to show 1/4".

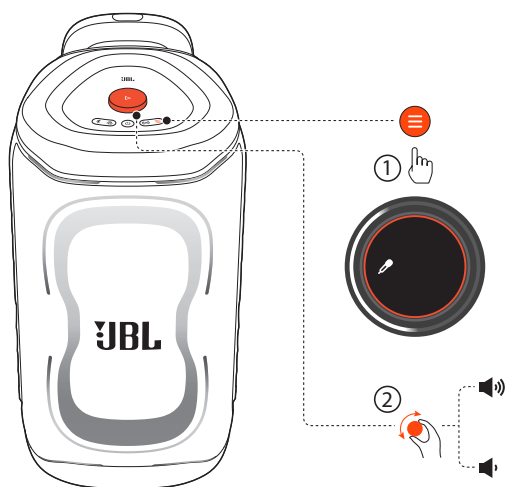
6.6.3 Mixing sound

Sing through the microphone or play the guitar.



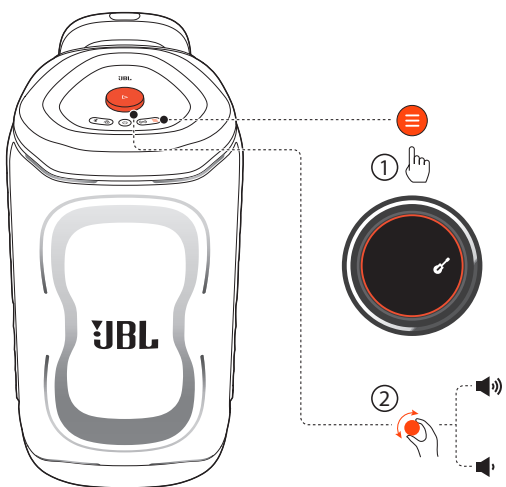
To adjust the volume of the audio source:

- When the ► icon is displayed, rotate the knob on the top panel.



To adjust the microphone volume:

- Press until the is displayed, then rotate the control knob.



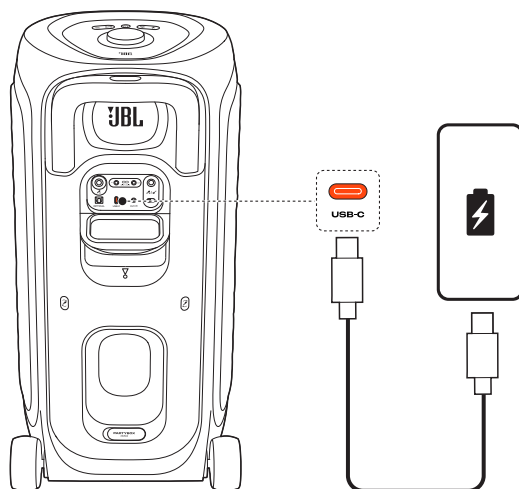
To adjust the guitar volume:

- Press until the is displayed, then rotate the control knob.

6.7 Charge your mobile device

Caution:

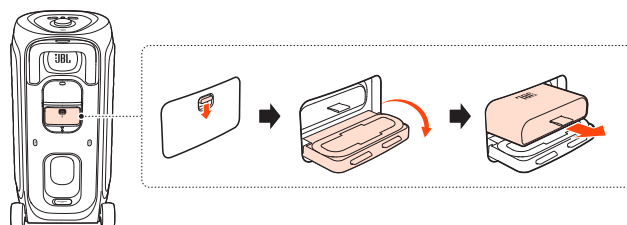
- Do not connect the speaker until the USB-C port is completely dry and clean.



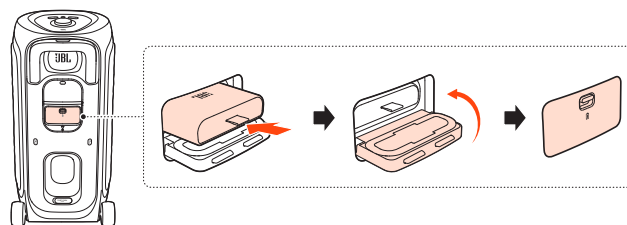
Notes:

- Choose the "USB Drive Playback & Charging Out" mode in the JBL ONE app to start charging (see ["9.1.1 USB-C Port Working Mode"](#)).
- The USB charging cable is not supplied.

6.8 Replace battery (JBL BATTERY 400)



1. Pull down the latch to open the battery compartment, and then remove the old battery.



2. Insert a new battery of the same type (JBL BATTERY 400) with the metal contacts facing down, and then close the battery cover.

Note:

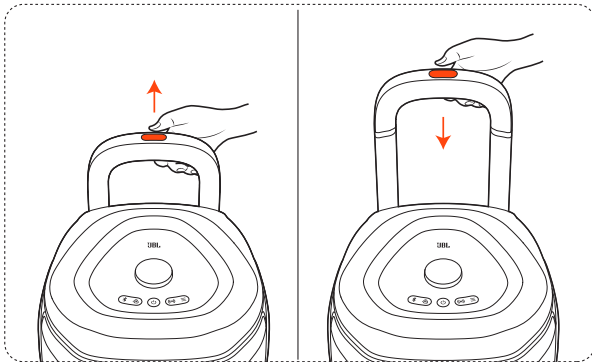
- Charge the battery before first use.

7. CARRYING YOUR PARTYBOX

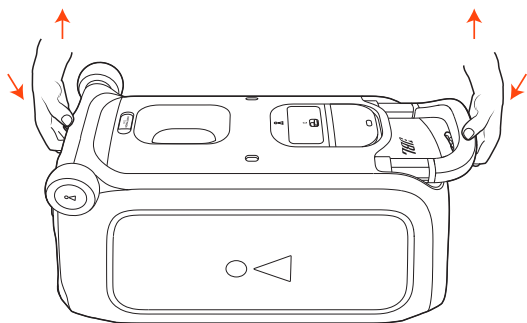
Cautions:

- Before carrying the speaker, ensure that all the cords are disconnected.
- To avoid personal injury and/or property damage, hold the speaker firmly while carrying it.

The telescopic handle allows you to move the speaker easily.



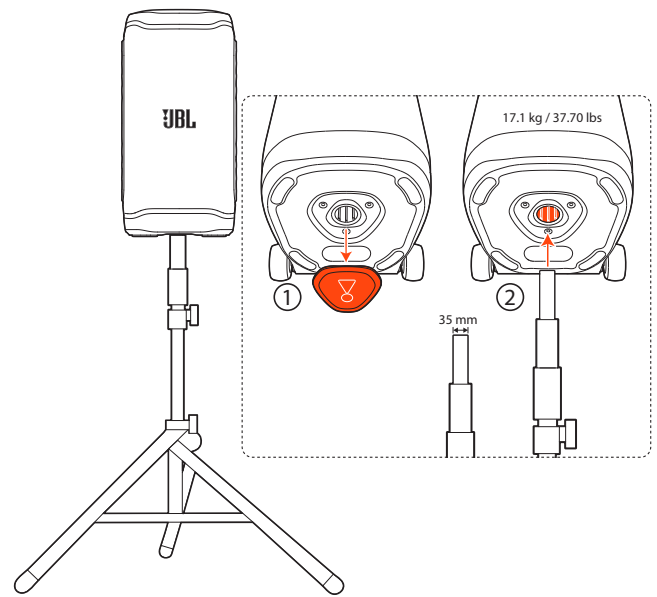
You can carry the speaker by holding both sides firmly when necessary.



8. POLE-MOUNTING YOUR PARTYBOX

Cautions:

- Installation must be performed by qualified personnel using safe rigging standards.
- The installer is responsible for selecting and using appropriate mounting hardware to safely pole-mount the speaker.



9. ADVANCED USAGE

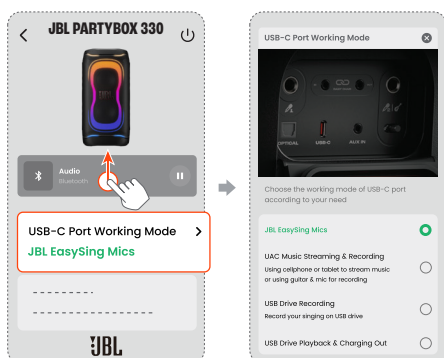
9.1 JBL ONE app



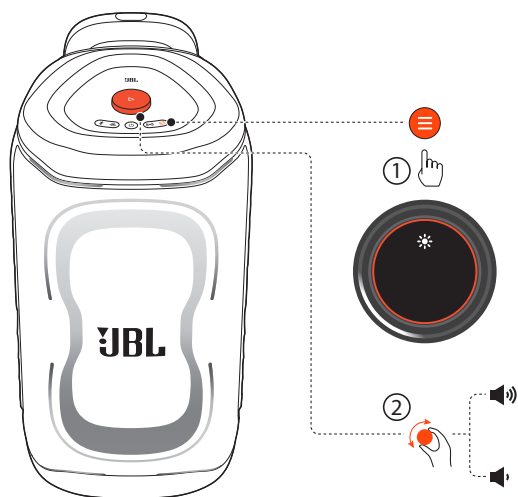
Download and install the JBL ONE app to get more from the product.

9.1.1 USB-C Port Working Mode

In the JBL ONE app, choose the desired USB-C port working mode.



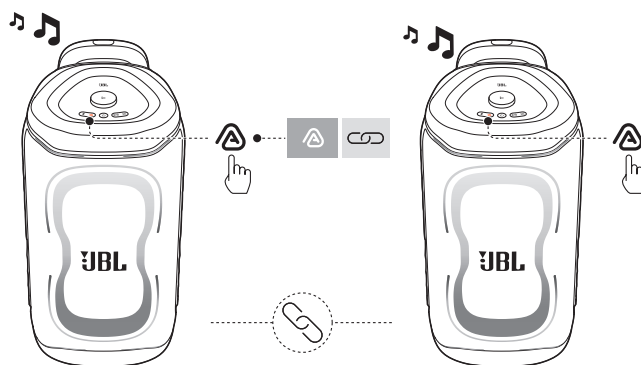
9.2 Light effect



1. Press until the is displayed.
2. Use the control knob to control the lighting.
 - Press the knob to turn the light effect on or off.
 - Hold the knob for more than 2 seconds to turn strobe light on or off.
 - Rotate the knob clockwise / counterclockwise to switch between different light patterns or turn the light effect off.

9.3 Multi-speaker connection

You can connect multiple PARTYBOX speakers to create a party atmosphere with enhanced sound.



Press on both speakers.

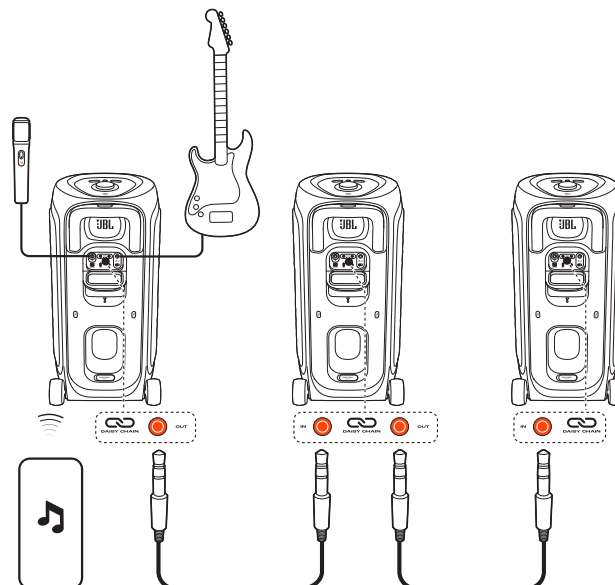
To disconnect:

Power off or press on either speaker.

Tip:

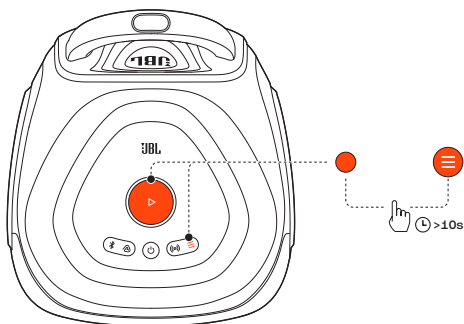
- By default, the speaker connected to your Bluetooth device acts as the primary speaker.

9.4 Daisy chain



9.5 Factory reset

To restore the factory settings, hold the control knob and  for more than 10 seconds.

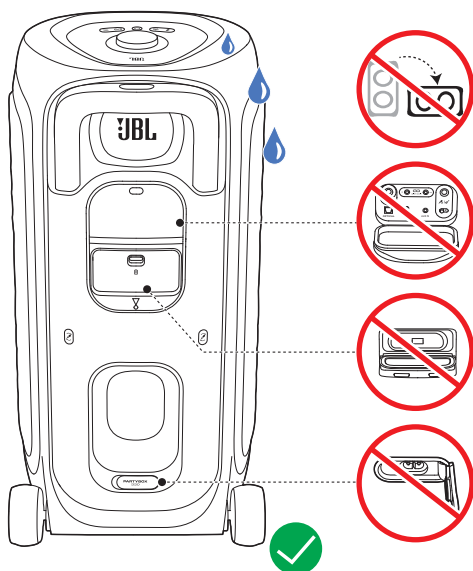


9.6 IPX4

Cautions:

- Always keep the charging port dry before connecting AC power.
- To ensure splash resistance, always keep the protective covers closed securely.

The speaker is IPX4 splash resistant.



10. SPECIFICATIONS

- Transducer: 2 × PEN dome tweeters, ϕ 25 mm (1 inch), 2 × woofers, ϕ 165 mm (6.5 inch) - effective
- Output power: 280 W RMS (IEC60268)
- Power input: 100 – 240 V ~ 50 / 60 Hz
- Frequency response: 40 Hz - 20 kHz (-6 dB)
- Signal-to-noise ratio: > 80 dB
- Battery type: JBL BATTERY 400, Li-ion 68 Wh (equivalent to 7.2 V / 9444 mAh)
- Battery charge time: 3 hours (speaker off mode)
- Music play time: Up to 18 hours (varies by volume level and audio content)
- Cable type: AC power cable (type varies by regions)
- Cable length: 2.0 m / 6.6 ft
- USB-C charge out: 5 V / 1 A
- USB format: FAT16, FAT32
- Bluetooth® version: 6.0
- Bluetooth® profile: A2DP V1.4, AVRCP V1.6
- Bluetooth® transmitter frequency range: 2.4 GHz - 2.4835 GHz
- Bluetooth® transmitter power: $\leq$ 17 dBm (EIRP)
- Bluetooth® transmitter modulation: GFSK, $\pi/4$ DQPSK, 8DPSK
- Supported formats (not available for EMEA region): .MP3, .WAV, .FLAC
- Input sensitivity:
 - Aux-In: 250 mV RMS (3.5 mm connector)
 - Mic-In: 20 mV RMS
 - Guitar-In: 100 mV RMS
 - Bluetooth / USB input: -12 dBFS
 - Optical-In: -12 dBFS
- Product dimensions (W x H x D): 334 x 662.5 x 375 mm / 13.15" x 26.08" x 14.76"
- Net weight: 17.1 kg / 37.70 lbs
- Packaging dimensions (W x H x D): 392 x 718 x 441 mm / 15.43" x 28.27" x 17.36"
- Gross weight: 20.13 kg / 44.38 lbs

11. TROUBLESHOOTING

Caution:

- Never try to repair the product by yourself. If you have any problems while using this product, check the following points before you request service.

System

The speaker will not turn on.

- Ensure that the speaker battery is not drained. If not, use the AC power instead.

No response from some buttons / knobs

- The product may be in demo mode. In this mode, some buttons are disabled. With AC power connected, hold  and the control knob simultaneously for more than 10 seconds to exit.
- The top panel may be locked. In this case, all buttons / knobs on the top panel, except , are disabled. Access the JBL ONE app or restart the speaker to unlock it.

Sound

No sound from the speaker.

- Ensure that the speaker is powered on.
- Adjust volume.
- Ensure that a sound source is active and not muted.

Bluetooth

A device cannot connect with the speaker.

- Ensure that the Bluetooth function of the device is enabled.
- The speaker is already connected with another Bluetooth device. Hold  on the speaker for more than 10 seconds to disconnect and pair with a new device.

Poor audio quality from a connected Bluetooth device

- The Bluetooth reception is poor. Move the device closer to the speaker, or remove any obstacle between the device and speaker.

12. COMPLIANCE

The product complies with Commission Regulation (EU) 2023/826 ecodesign requirements for off mode, standby mode, and networked standby energy consumption of electrical and electronic household and office equipment.

1. Information on power consumption

- Off mode: N/A
- Standby mode: $\leq 0.5 \text{ W}$
- Networked standby mode: $\leq 2.0 \text{ W}$
- Networked standby mode if all wired ports are connected and all wireless ports are activated: $\leq 2.0 \text{ W}$

2. The period after which the power management function switches the equipment automatically into:

Off/Standby mode	When the system is in normal operation	Switched to Off/Standby mode after 20 minutes of inactivity
Networked Standby mode	When wireless network connection is activated	Switched to networked Standby mode after 20 minutes of inactivity

The maximum operation temperature is 40 °C.

No naked flame sources, such as lighted candles, should be placed on the apparatus.

13. TRADEMARK



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