

# OWNER'S MANUAL

# Omnidirectional portable speaker

Please read this manual carefully before operating your set and retain it for future reference.

Model

XO2TBK

XO2TBE

# Omnidirectional portable speaker Quick Guide

# Using Easily in Order



- Charge the speaker before using it by opening the rear cover and connecting the speaker to an AC adapter (not provided) by using the provided USB (Type C to A) cable.
- 2 To use this speaker, turn it on by pressing the power button. The buttons on the top panel will light up for a few seconds.

### Connecting the speaker to a smartphone via Bluetooth (→ See "Connecting Smartphone to the Speaker via Bluetooth" on page 10.)

- 1 Press the **Power** () button to turn on the product. **Bluetooth** LED blinks blue.
- (2) Tap the Settings button on your smartphone and select Bluetooth. Turn on the Bluetooth function. ( Off > On)
- (3) From the list of smartphone devices, find and tap on "LG-XO2T(XX)."
- (4) Once the smartphone is connected to the product via **Bluetooth**, the **Bluetooth** LED will turn on blue. Play a desired track in the music app on your smartphone.

# Connecting the LG XBOOM App (→ See "Installing app" on page 15.)

- (1) Find the LG XBOOM app on the Google Play or App Store and install it on your smartphone.
- (2) Run the LG XBOOM app and use its functions. (EQ, Wireless Party Link, Lighting, Sleep Timer, Setting etc.)

### **5** Power Saving (-> See "Power Saving Mode" on page 22.)

If there is no playback or button input for 15 minutes, the product turns off automatically. On the **LG XBOOM app**, you can enable or disable [Auto Power Management].

# 6 Using the One Touch mode (→ See "Using the One Touch mode" on page 21.)

- (1) Set your own One Touch mode in the LG XBOOM app. Follow the instructions to set the One Touch mode.
- 2 Press the Lighting 🔅 button for about 2 seconds to start the One Touch mode.

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# **Exploring the Product**

# Top and Back





#### Battery LED

Please check the battery charging level and battery status. (-> See "Checking Battery Status" on page 9.)

#### 2 Lighting (A)

Press the button to select the desired lighting.

• Lighting: Ambient / Nature / Party / Off

#### One Touch mode

Press the button for about 2 seconds to start the One Touch mode. ( $\rightarrow$  See "Using the One Touch mode" on page 21.)

#### 3 Volume − +

It controls the volume level.

#### 4 Play/Pause 🕅

Press the button to operate the product.

- Play/Pause: Press the button.
- Moving to the next music: Press the button twice guickly.
- · Moving to the previous music: Press the button three times quickly.

#### **5** Bluetooth 🚯

You can change the **Bluetooth** settings.

- Connecting an additional smartphone: Press and hold the button for 2 seconds. (→ See "Connecting with two smartphones" on page 13.)
- Resetting **Bluetooth**: Press and hold the button for 7 seconds. (→ See "Initialising the Software" on page 22.)

#### Bluetooth LED

Indicates the **Bluetooth** connection status.

- - Blinks in blue: Ready for **Bluetooth** device connection.
- \* Turns on in blue: Connected to a **Bluetooth** device.
- \* Turns on in white: This speaker is connected to the other speaker via Wireless Party Link.

#### 6 Lighting LED

Using the LG XBOOM app, you can fine-tune the lighting effects to your liking.

#### 7 (DC IN)

Plug in the provided USB (Type C to A) cable to charge the speaker battery.

#### 8 Back Cover

Make sure to fully close the back cover after use.

- Ingress Protection: IP55 (Speaker tested under controlled laboratory conditions with an IP55 rating.)
  - Solid: Protected against dust
  - Liquid: Protected against low pressure jets of water from all directions. Tested in fresh water. Dry before using. Do not charge while wet.

9 Power 🕛

It turns on/off the product.

 If you press and hold the **Power** () button for 2 seconds with product turned on, you can see the battery status on the battery LED.

#### A CAUTION

- Place the product at a safe distance from the child's reach. Otherwise it may result in the product falling down and causing personal injury and/or property damage.
- Be careful that the speaker does not fall down. Otherwise it may result in the speaker malfunctioning and causing personal injury and/ or property damage.
- Be careful not to expose the product to sunlight for a long time to prevent discolouration.
- Be careful not to drop the speaker. Mechanical shock may cause deterioration of water-resistant and dust-resistant performance.
- It is not good for the eyes to see the lens while the LED is running, do not see it directly.

#### Note

 The button LEDs are usually off except Bluetooth () button. To use the speaker, tap the buttons area on the top panel to activate the buttons. Then tap the button you want.

# Charge

# Charging the Battery

This product has a built-in battery. Make sure to charge the battery sufficiently before use.

- ① Open the back cover and connect the provided USB cable to 🕢 (DC IN) port of the speaker.
- 2 Connect the other end of the USB cable to the AC adapter (not provided).
- **3** Plug the AC adapter into an AC outlet.



#### Note

- It takes about 4 hours to fully charge the speaker. The charging time may differ depending on the battery status or the product operation status.
- Once the battery is fully charged, you can use the speaker for about 15 hours.
  - Operation time may vary depending on the battery or operation status.

#### CAUTION

 AC adapter is not supplied. It is recommended that you use the 5 V AC adapter approved by LG Electronics Inc. (more than 2 A) with this speaker because of danger of explosion. If you do not use the recommended adapter, charging is unavailable or charging time may differ.

# Checking Battery Status

### **Charging Status**

When the battery of the product starts charging, you can see the charging status in the battery LED.

Battery LED         LED Status / Battery Status	
<b>III</b> )	Turns on in green. / Charging is complete.
	It is red. / Charging is in progress.

#### 🕏 Note

- Playing tracks while charging may lengthen the charging time.
- When the speaker's battery is fully charged with the power off, the battery LED lights up green for 15 seconds and then off.

#### **Use Status**

When the product is turned on, the battery status is displayed on the battery LED for 3 seconds.

If you press and hold the **Power** (b) button for 2 seconds with product on, you can see the battery LED for 3 seconds depending on the battery status.

Battery LED	LED Status / Battery Status
Ē	Turns on in green. / The battery level is above 70 %.
Ē	Turns on in amber. / The remaining battery level is 70 to 20 %.
瀻	It blinks red continuously and you can hear a notification sound once. / The battery level is below 20 %, and the battery needs to be charged.

#### 🕏 Note

• The battery status cannot be checked while charging.

# **Connecting to Bluetooth**

# Connecting Smartphone to the Speaker via Bluetooth

You can play music files stored on a **Bluetooth** device, or run music apps to enjoy the music with this product.

#### Please check the following first.

- · The following are the Bluetooth specifications of the product.
  - Bluetooth 5.3 technology
  - Codec: SBC, AAC
- How to connect the device to the product may differ depending on the type and model of the Bluetooth device. For information on how to connect the product, refer to the user manual of the Bluetooth device to be connected.

Select the [**Bluetooth**] menu on the smartphone's **Settings** screen. The menu access method may differ depending on the smartphone manufacturer and model.



2 Tap the Setting ( / ) button on your smartphone and select **Bluetooth**.



(Android Phone)



3 Turn on the **Bluetooth** function. ( Off > On)

You will see a list of connectable devices on the smartphone screen. Find and tap the name "LG-XO2T(XX)".



**(5)** Once the smartphone is connected to the product via **Bluetooth**, the **Bluetooth** LED will turn on blue.



(6) If "LG-XO2T(XX)" does not appear on the list, tap on the **Refresh** (○) icon on an Android phone or restart **Bluetooth** on an iPhone.

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+ Bluetooth	0.1
On	
LG Smart Phone	Q
AURILAILE DEVICES	
G Speaker	
Bluetooth devices	- 1
Bluetooth devices	

(Android Phone)



(iPhone)



**7** Select and play a track on the smartphone.



#### Note

- The closer the **Bluetooth** device is to the speaker, the better connection you will get.
- If the **Bluetooth** device is not connected, the **Bluetooth** LED blinks blue. Connect the product again.
- When using **Bluetooth**, adjust the volume of the **Bluetooth** device to an appropriate level.
- XX are the last two digits of the **Bluetooth** address. An example would be "LG-XO2T(08)."
- When the product is charging, if you try to connect to the product via the **Bluetooth** device with a connection history, the product will automatically turn on and connect to the **Bluetooth** device. You can control this function in the LG XBOOM app. (→ See "Using Auto power - on." on page 23.)

### Connecting with two smartphones

### Pairing (Connecting) Multiple Phones



**()** Connect the product and a smartphone first. ( $\rightarrow$  See "Connecting Smartphone to the Speaker via Bluetooth" on page 10.)

2 Press and hold the **Bluetooth** (\*) button on the product for 2 seconds until you hear a notification sound. Bluetooth LED blinks blue for 60 seconds.



**3** Connect an additional smartphone to the product within 60 seconds. ( $\rightarrow$  See "Connecting" Smartphone to the Speaker via Bluetooth" on page 10.)



4 When two smartphones and the product are connected, the **Bluetooth** LED turns on blue.



#### 🕏 Note

- Multi-phone pairing (connecting) connects up to two smartphones.
- Even if two smartphones are connected, the product plays music only on one smartphone. If the music stops on the currently played smartphone, it can be played on another smartphone.
- If you turn the speaker off and back on while two **Bluetooth** devices are connected, only the device connected later is automatically connected.
- Only smartphones support multi phone pairing (connection). (Depending on specifications of the connected smartphones, multi phone pairing (connection) may not be connected.)

# Connecting to the LG XBOOM App

# Installing app

Use the various functions of the speaker on the LG XBOOM app.

To install the **LG XBOOM app**, scan the QR code with an app or install **LG XBOOM app** on the Google Play or App Store.

#### Please check the following first.

- The LG XBOOM app is available in the versions listed below.
  - Android OS: Version 6.0 or higher
  - iOS OS: Version 12.0 or higher
  - Minimum supported versions for each OS may change later.

#### Downloading with a QR code

**1** Scan the QR code with a QR code scan app.

2 You will be directed to the page where you can download the LG XBOOM app. Tap the app to install it.



(Android Phone OS)



(iPhone OS)

#### Downloading in Google Play or App Store

**1** Find the **LG XBOOM app** on the Google Play or App Store and install it on your smartphone.





(iPhone)

- 2 Connect the smartphone to the speaker via Bluetooth. (→ See "Connecting Smartphone to the Speaker via Bluetooth" on page 10.)
- **3** Open the **LG XBOOM app** installed on the smartphone.
- 4 Follow the instructions on the LG XBOOM app. Agree to the Terms of Service, notice windows, access settings, etc.
- **5** Start using the various functions on the **LG XBOOM app**.

#### 🕏 Note

- The menu access method may differ depending on the smartphone manufacturer and OS.
- Google, Android, and Google Play are trademarks of Google LLC.

# Using the Wireless Party Link

You can connect multiple speakers in the **LG XBOOM app**'s Wireless Party Link. There are two ways for using the Wireless Party Link: Dual mode and Multi mode.

### Dual mode

Wireless Party Link Dual mode lets you enjoy stereo sound with two same model speakers.

#### Please check the following first.

- The two speakers of the same model are needed. (e.g. XO2T and XO2T)
- Connect the speaker and a smartphone first. (→ See "Connecting Smartphone to the Speaker via Bluetooth" on page 10.)
- **2** Tap the Wireless Party Link in the **LG XBOOM app**.
- **3** Tap the Dual mode and connect another speaker following the instructions.
- 4 You can see the Dual mode LED on the speakers.
  - Main speaker: Bluetooth LED lights up blue and output Left channel sound.
  - Other speaker: Bluetooth LED lights up white and output Right channel sound.

(Main speaker)

(Other speaker)

#### Connecting to your TV via Dual mode

- Follow the aforementioned instructions to connect two speakers via Dual mode. (→ See "Dual mode" on page 17.)
- 3 In the TV settings, find and select the main speaker within 60 seconds. You can listen to the TV sound through two speakers.

#### Note

• When using in dual mode with a TV, you cannot control the speakers with the LG XBOOM app.

#### Multi mode

Wireless Party Link Multi mode lets you enjoy more powerful sound with multiple speakers.

#### Please check the following first.

- You can connect multiple LG Bluetooth speakers. (XO2T and XG2T)
- Connect the speaker and a smartphone first. (→ See "Connecting Smartphone to the Speaker via Bluetooth" on page 10.)
- **2** Tap the Wireless Party Link in the **LG XBOOM app**.
- **3** Tap the Multi mode and toggle the function on.
- 4 Search for nearby speakers and select the speakers you want to connect to.
- 5 You can see the Multi mode LED on the speakers.
  - Main speaker: Bluetooth LED lights up blue and the speaker outputs sound.
  - Other speakers: Bluetooth LED lights up white and speakers output sound in sync with the main speaker.



(Main speaker)

(Other speakers)

#### 🕏 Note

- The Main speaker connects only one **Bluetooth** device.
- When using Dual/Multi mode to connect multiple speakers, the multi phone pairing connection is not supported.
- When you turn the speakers off and on again, the speakers do not automatically reconnect.
- To change the connected **Bluetooth** device in Dual/Multi mode, press and hold the **Bluetooth** subton for 2 seconds. When you hear a beep sound and the **Bluetooth** LED blinks blue, connect to the desired **Bluetooth** device.
- Keep the distance between the speakers as close as possible each other.
- Depending on the network environment, this function may not work well.
- The screen of a device such as a TV and the sound from the speaker may not match.
- When multiple speakers are connected in Multi mode, volume and EQ linkage between the Main speaker and Other speakers is not available.

### Interworking multiple speakers

This speaker interworks with other LG **Bluetooth** speakers such as XO2T and XG2T.

Dual mode	Same model (e.g. XO2T/XO2T) Main/Other
Volume	0
EQ	0
Lighting	0
Auto Power Management	0
Sleep Timer	0

Multi mode	Same series (e.g. XO2T/XO2T) Main/Other
Lighting	0
Auto Power Management	0
Sleep Timer	0

Multi mode	Other series (e.g. XO2T/XG2T) Main/Other
Lighting	Х
Auto Power Management	0
Sleep Timer	0

# Using the One Touch mode

The One Touch mode allows you to play your music quickly and easily with the lighting effect.

Set your own One Touch mode in the LG XBOOM app. Follow the instructions to set the One Touch mode with a playlist, lighting, and volume level.

2 Press the Lighting button for about 2 seconds to start the One Touch mode.



#### 🕏 Note

- To use the One Touch mode, allow the media access permission.
- If your phone is an iPhone:
  - For some music source, an Apple Music subscription account and network connection are required.
  - If you don't subscribe to Apple Music, you will need music source files in the Apple Music library.
- If your phone has Android OS installed:
  - Set the battery optimisation of the LG XBOOM app to "Unrestricted" in your smartphone settings.
  - LG XBOOM app notification permission is required for smooth play in the One Touch mode.
  - You will need music source files on your phone.

# **Additional Functions**

# Resetting the Speaker

You can reset the speaker when it operates improperly.

- Press and hold the Power (b) button on the speaker for 8 seconds. Then the speaker will turn off automatically.
- 2 Turn on the speaker by pressing the **Power** 🕑 button.

### Initialising the Software

It Initialises the **Bluetooth** connection and settings of the product.

1 Press and hold the **Bluetooth** (\*) button on the product for 7 seconds or longer.

2 All white LEDs will blink four times to Initialise the **Bluetooth** connection and all settings.

#### Note

• To use the **Bluetooth** function after Initialising the product, connect the **Bluetooth** device again.

### Power Saving Mode

If there is no playback or button input for 15 minutes, the product turns off automatically. You can enable or disable the power saving mode as follows.

Function	How to Use
Enable	Set [Auto Power Management] to [Enable] in the <b>LG XBOOM app</b> .
Disable	Set [Auto Power Management] to [Disable] in the <b>LG XBOOM app</b> .

#### 🕏 Note

- When the power saving function is off, the product turns off only when the **Power** () button is pressed or the battery is discharged.
- · Not using this feature may increase the energy consumption.

# Using Auto power - on.

You can easily use the speaker with your **Bluetooth** device.

#### Please check the following first.

- The speaker has a history of **Bluetooth** connection with the **Bluetooth** device.
- · The speaker is charging and the power is off.
- 1 Tap the Setting button on your **Bluetooth** device and select **Bluetooth**.
- 2 Turn on the Bluetooth function. ( Off > On)
- 3 You will see a list of connectable devices on the Bluetooth device screen. Find and tap the name "LG-XO2T(XX)".
- 4 The speaker power is turned on automatically. Then the **Bluetooth** device and the speaker are connected automatically.

Note

• You can turn this function on and off with the LG XBOOM app only.

#### How to deactivate the wireless network connection(s).

Set up the [Auto power-on.] to off on **LG XBOOM app** and turn off the product by pressing the **Power** (b) button.

# Voice feedback function

When you select a function or sound, the current status of the product is guided by voice. (English voice only)

You can turn this function on and off with the LG XBOOM app.

# Safety Precautions

# Safety and Regulatory



CAUTION

RISK OF ELECTRIC SHOCK DO NOT OPEN



**CAUTION:** TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE, REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



This lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

#### WARNING:

- TO PREVENT FIRE OR ELECTRIC SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.
- Do not install this equipment in a confined space such as a book case or similar unit.

#### CAUTION:

- Do not use high voltage products around this product. (ex. Electrical swatter) This product may malfunction due to electrical shock.
- No naked flame sources, such as lighted candles, should be placed on the apparatus.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions. Slots
  and openings in the cabinet are provided for ventilation and to ensure reliable operation of the product
  and to protect it from over heating. The openings should never be blocked by placing the product on
  a bed, sofa, rug or other similar surface. This product shall not be placed in a built-in installation such
  as a bookcase or rack unless proper ventilation is provided or the manufacturer's instruction has been
  adhered to.
- The apparatus should not be exposed to water (dripping or splashing) and no objects filled with liquids, such as vases, should be placed on the apparatus.
- For safety marking information including product identification and supply ratings, please refer to the main label on the bottom or the other surface of the product.
- Be careful to make sure children do not put their hands or any objects into the \*speaker duct.
  - \* speaker duct: A hole for plentiful bass sound on speaker cabinet. (enclosure)

#### **CAUTION concerning the Power Cord**

The Power Plug is the disconnecting device. In case of an emergency, the Power Plug must remain readily accessible.

Check the specification page of this owner's manual to be certain of the current requirements.

Do not overload wall outlets. Overloaded wall outlets, loose or damaged wall outlets, extension cords, frayed power cords, or damaged or cracked wire insulation are dangerous. Any of these conditions could result in electric shock or fire. Periodically examine the cord of your device, and if its appearance indicates damage or deterioration, unplug it, discontinue use of the device, and have the cord replaced with an exact replacement part by an authorised service centre.

Protect the power cord from physical or mechanical abuse, such as being twisted, kinked, pinched, closed in a door, or walked upon. Pay particular attention to plugs, wall outlets, and the point where the cord exits the device.

CAUTION when using this product in environments of low humidity

- · It may cause static electricity in environments of low humidity.
- To prevent static electricity, it is recommended to touch metal objects before using this product.

#### For models using a battery

This device is equipped with a portable battery or accumulator.

CAUTION: Risk of fire or explosion if the battery is replaced by an incorrect type.

#### For models using a built-in battery

Do not store or transport at pressures lower than 11.6 kPa and at above 15,000 m altitude.

- replacement of a battery with an incorrect type that can defeat a safeguard (for example, in the case of some lithium battery types);
- disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;
- leaving a battery in an extremely high temperature surrounding environment that can result in an
  explosion or the leakage of flammable liquid or gas; and
- a battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

#### Symbols

- ➤ : Alternating current (AC).
- === : Direct current (DC).
- □ : This is a class II equipment.
- () : Standby power state.
- : The power is turned on.
- 🗲 : Danger voltage.

# Prevention of product misuse

To prevent misuse of the product, please be sure to check the contents below.

### Precautions for installing the product

- Do not install the product in an unstable or vibrating place, such as on a shaking shelf or inclined surface. Install the product on a firm and level surface.
  - Otherwise, the product may fall or tip over and cause injury.
  - If you install the product on an unstable surface, the product may not work properly.
- If you install the product on a piece of furniture or shelf, make sure that the bottom front of the product does not protrude. Always use a piece of furniture or shelf that fits the product size.
  - Otherwise, the product may lose its balance and fall, causing injury or product damage.
- Install the product in a safe place. Otherwise, a child may bump into an edge of the product and get injured.
- Install the product in a place free from electromagnetic interference for proper operation.
- If you install the product in a place that does not meet the general use conditions, an unexpected quality problem may arise. So, make sure that you contact the service centre first before installing the product in such a place.
- Do not keep the product in a place where the temperature is too high (above 35 °C) or too low (below 5 °C) or a place with too much humidity.
- Avoid places exposed to direct sunlight or heat, e.g., near a heater. Do not use or keep flammable sprays or substances near the product.
  - Otherwise, there is a risk of explosion or fire.
- Do not install the product in a place with too much moisture, dust or soot.
  - Otherwise, it may cause a fire or electric shock.
- Do not install the product in a narrow space, such as inside a bookshelf, that does not ventilate well. Do not cover the product with a table cover or curtain.
  - Otherwise, it may increase the product temperature, causing a breakdown or fire.
- Connect the power plug of the product to a power outlet that is easily accessible.
  - When a fire or other problem occurs in the product, you must be able to remove the power plug quickly.
- Do not connect multiple products to one power outlet at the same time.
  - Otherwise, it may cause overheating, resulting in a fire.

#### Precautions for using the product

- Do not lift or move the product while it is operating.
  - Otherwise, it may cause a breakdown.
- When moving the product, pull out the power cord and all cables connected to the product.
  - Otherwise, it may cause a fire or electric shock.
- Stop using the product immediately if you notice smoke or a strange odor. In this case, turn off the power immediately, disconnect the power plug, and contact the service centre.
  - Using the product in this state may result in a fire or electric shock.
- Do not insert metal objects such as coins and hairpins or flammable objects such as paper and matchsticks into the product. Make sure that you tell any children not to do so.
  - Otherwise, it may cause a breakdown.
- If a foreign substance is inserted into the product, disconnect the power plug and contact the service centre.
- Do not put a heavy object on top of the product.
  - Otherwise, it may tip over or fall, causing injury.
- Make sure that a child does not hang on the product or get on it.
  - Otherwise, the product may tip over or fall, causing injury. Make sure that you tell any children not to do so.
- Remove the power plug during thunderstorms.
  - Otherwise, it may cause a fire.
- Do not place vessels with liquid, such as a vase, pot, cosmetics, or medicine, on top of the product.
  - Otherwise, it may result in a fire, electric shock, or injury due to its fall, etc.
- Make sure that you connect the power plug firmly. Do not use voltage other than the rated voltage indicated on the product.
  - An insecure connection may result in a fire.
- Do not insert a conductor, such as chopsticks, into the groove on the other side of the product while the power plug is connected to an outlet. Do not touch the power plug immediately after unplugging it from the outlet.
  - Otherwise, it may cause electric shock.
- · Hold the power plug with dry hands.
  - Otherwise, it may cause electric shock.
- Do not move or push the product while holding a product cable such as a power cord.
  - The cable may get damaged and cause a breakdown or result in a fire or electric shock.
- When removing a cable plugged into the product, make sure that you hold the connector at the end of the cable. Do not hold the cable line.
  - Otherwise, it may result in an injury or the product may fall and cause a breakdown.
- Do not keep the product in a place exposed to heat, e.g., near a heater.
  - Otherwise, it may cause a fire or malfunction.

- Do not disassemble, repair, or modify the product.
  - Otherwise, it may cause a breakdown, resulting in a fire, electric shock, or injury.
- Keep plastic wraps out of reach of toddlers.
  - Otherwise, toddlers may choke on the plastic wraps.
- Do not drop an object on the product or make an impact on it. Keep the product away from places with severe vibrations or magnets.
- Do not damage, modify, bend, twist, or heat a power cord.
  - Otherwise, it can damage the power cord, resulting in a fire or electric shock.
- When you are not using the product for a prolonged period, such as when you are away from home, unplug the power cord from the power outlet.
- If dust accumulates, it can cause heat, resulting in electric shock or fire due to a short circuit.
- Do not dispose of waste batteries together with regular waste. Dispose of them separately.
- Otherwise, there is a risk of explosion or fire.
- Do not use high voltage products around this product. (ex. Electrical swatter)
- This product may malfunction due to electrical shock.
- Do not touch the power plug immediately after unplugging it from the outlet.
- Otherwise, it may cause electric shock.
- Connect the power plug to a grounded outlet or extension cord. (This does not apply to products without a ground.)
  - Otherwise, it may cause a breakdown or electric shock due to a short circuit.
- In the case of a product with a vent, keeping the product turned on for a prolonged period can result in the vent getting hot. Do not touch the vent when it is hot. The heat is not a fault of the product and does not cause any malfunction. So, you may use the product without worry.
- Do not damage the power cable, AC adapter, or power plug. Do not place a heavy object on top of the power cable or AC adapter.
  - Otherwise, it may cause a fire or electric shock.
- If dust, dirt, etc. is found on the power plug pins, an AC adapter, or a power outlet, wipe it completely.
  - Otherwise, it may cause a fire.
- In the case of a product with a power cord or AC adapter, use only genuine power cords and AC adapters provided by LG Electronics.
  - Otherwise, it may cause a fire or electric shock.
- If you are using headphones or earphones, do not turn on the volume too loudly or use them for a prolonged period. [This only applies to models that support headphones or earphones]
  - Otherwise, it may negatively affect your hearing ability.
- The software of this product can be updated with the **LG XBOOM app**. Do not turn off the power of the product while updating the software. Once the update is complete, the product power turns off automatically.
  - If you turn off the power of the product while the software is being updated, it may cause a product malfunction.

#### The following only applies to models with a remote control

- Do not let children use the remote control. Keep the remote control out of reach of toddlers.
- Do not let children put the remote control in their mouth. Make sure that children don't swallow the remote control cover or a battery. If a child swallowed one, consult a physician immediately.
- Beware that children may step on the remote control cover and get injured.
- Remove obstacles between the product and the remote control for the smooth operation of the remote control.

#### The following only applies to models that use optical discs

- Do not insert your hand into a disc drive or pull it out forcefully.
- Make sure that children do not insert their hands into the disc drive.

#### The following only applies to models that able to watch video

- Refrain from watching a 3D video if you didn't have enough sleep or after drinking alcohol.
  - Some 3D videos may surprise or excite people.
- If any of the following symptoms occur while watching a video, stop watching it immediately and take a rest.
  - If any of the symptoms continue, consult a physician. Vertigo, burning sensation of eyes or face, unconscious motion, spasm, clouded consciousness, confusion, disorientation, nausea.
- You may suffer a symptom such as a seizure when you watch a certain image in a video or game or a video with a certain pattern or flashing lights. If you or any of your relatives have a history of epilepsy or seizures, consult a physician before watching.
- When you watch a 3D video, remove objects that are fragile or can cause injury from your surroundings.
  - If you mistake a 3D video as real or move your body with surprise, you or your nearby relatives may get injured or objects near you may get damaged.

### Precautions for cleaning the product

- Do not spray water directly onto the product when cleaning it.
  - Otherwise, it may cause a fire or electric shock.
- When cleaning the product, make sure that you pull out the power cord first and wipe the surface of the product lightly with a dry cloth. Do not use chemicals or detergents when cleaning the product. They may deteriorate the product surface or peel off the paint from the product (benzene, alcohol, etc.).

# Things to Check before Reporting Malfunction

# **Troubleshooting**

If you experience the following symptoms while using the product, please check them again. They may not be malfunctions.

Symptom	Cause and Solution
Power is not supplied.	The battery is discharged. Recharge the battery.
	- Connect the speaker to the charging adapter.
There is no sound or the sound is distorted.	<ul> <li>The volume of product or the connected <b>Bluetooth</b> device may be set to the minimum. Adjust the volume of product or the connected <b>Bluetooth</b> device to the appropriate level.</li> </ul>
	<ul> <li>Using an external device with the maximised sound may distort the sound.</li> <li>Lower the volume of the external device to use.</li> </ul>
Bluetooth	Check if the <b>Bluetooth</b> setting is enabled.
connection failed	<ul> <li>Turn off the <b>Bluetooth</b> setting and on again on the <b>Bluetooth</b> device.</li> </ul>
railed.	Make sure there are no obstacles between product and the <b>Bluetooth</b> device.
	<ul> <li>Bluetooth pairing (connecting) may fail depending on the Bluetooth device type and the surrounding environment.</li> </ul>
The product does not operate normally.	<ul> <li>Battery discharge may cause the <b>Bluetooth</b> information to be deleted. If the product's power supply is blocked, previous settings may not be saved.</li> </ul>
	<ul> <li>Use this product in a place where the temperature and humidity are not too high or low. If the problem continues, contact LG Electronics' Customer Service Centre.</li> </ul>
	<ul> <li>If a problem occurs while charging the battery of the product, the battery LED alternates between red and amber and charging stops. Unplug the adapter from the outlet.</li> </ul>
	<ul> <li>Charging the product with a multi-charging cable (3 in 1, 5 in 1, etc.) may damage the product. Charge the product with the provided USB (Type C to A) cable.</li> </ul>
The above solutions do not work.	<ul> <li>Initialises the settings of the product. Press and hold the <b>Bluetooth</b> (*) button on the product for 7 seconds or longer. (→ See "Initialising the Software" on page 22.)</li> </ul>
	<ul> <li>Reset the speaker. Press and hold the <b>Power</b> () button on the speaker for 8 seconds and then turn on the speaker. (→ See "Resetting the Speaker" on page 22.)</li> </ul>

# Appendix

# Product Specifications

General	
Power supply	5 V 2 A (AC adapter)
	Built-in rechargeable battery
Power consumption	Refer to the main label.
	Off: 0.3 W
	Networked standby: 2.0 W
Dimensions (W x H x D)	Approx. 119.0 mm x 209.0 mm x 119.0 mm
Temperature	5 °C - 35 °C
Humidity	5 % - 80 % RH
Ingress protection	IP55

Battery	
Battery capacity	Li-ion 3.8 V, 3900 mAh
	Up to 15 hours
Operating time	15 hours battery life is based on internal testing using 50 % volume and no lighting. Other conditional factors may affect battery life.
	4 hours or lower
Charging time	Charging time may vary depending on the battery or operation status.

• Design and specifications are subject to change without notice.

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"Made for iPhone," and "Made for iPod" mean that an electronic accessory has been designed to connect specifically to iPhone, or iPod, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPhone or iPod may affect wireless performance.

The system is compatible with the latest iOS. Depending on your iPhone/iPod software version, you may not control your iPhone/iPod from the unit.

# Handling the Product

#### When shipping the Product

Please save the original shipping carton and packing materials. If you need to ship the product, for maximum protection, re-pack the product as it was originally packed at the factory.

#### Keeping the exterior surfaces clean

- Do not use volatile liquids such as insecticide spray near the product.
- · Wiping with strong pressure may damage the surface.
- Do not leave rubber or plastic products in contact with the product for a long period of time.

#### Cleaning the product

To clean the product, use a soft, dry cloth. If the surfaces are extremely dirty, use a soft cloth lightly moistened with a mild detergent solution. Do not use strong solvents such as alcohol, benzine, or thinner, as these might damage the surface of the product.

