

ENVIRONMENTAL POLICY

Richer Sounds Ltd is a Hi-Fi, home cinema and flat screen TV equipment retailer, with 53 stores nationwide and 2 office premises, dedicated to providing second to none service and value for money products. The main environmental issues for Richer Sounds Ltd are both direct and indirect and we are fully committed to minimising any potential negative impact by continually striving to improve our environmental performance.

Direct

- Carbon emissions produced by the use of onsite equipment in offices and stores
- Waste to landfill generated by damaged and beyond economical repair units and office equipment

Indirect

- Carbon emissions produced by consumer use of equipment sold by Richer Sounds plc
- Waste to landfill generated by replacing consumers' old stock with new

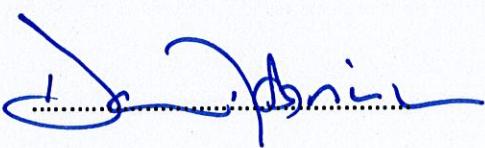
We aim to:

- Comply with all environmental legislation relevant to Richer Sounds' operations.
- Set clear environmental objectives relevant to the environmental impacts of our activities.
- Implement methods and procedures for identifying performance targets and to ensure their monitoring and continual review.
- Encouraging the development of good environmental practise by all Richer Sound's colleagues

Our key objectives being:

- **Reducing waste to landfill**
 - i) Actively promoting our Repair Service in store and on the website to enable customers to repair, wherever economically viable, their existing equipment rather than replacing with new.
 - ii) Implementing waste recycling facilities throughout our retail stores and office premises
 - iii) Supporting our suppliers to find alternative sustainable solutions to the use of EPS (expanded polystyrene) and single use plastics.
 - iv) Providing re-usable packaging or flight cases to collect and deliver customer TV repairs to reduce waste packaging
 - v) Purchasing recycled or recyclable stationery/office sundries wherever they are available, economical and suitable.
 - vi) Encourage customers and colleagues to recycle by actively promoting the "www.recycle-more.co.uk" website in our stores and providing in-store battery recycling facilities
- **Reduce the consumption of energy:**
 - i) Offering more choice and advice to customers around the purchase of energy efficient appliances and actively promoting such appliances in store and on our website
 - ii) Promoting sensible energy management of all Richer Sounds premises through the distribution of energy saving guidelines.
 - iii) Periodic site energy saving audits to identify any possible energy saving opportunities
 - iv) Offsetting our carbon emissions with the goal of becoming carbon neutral

This Policy is communicated to external parties via The Richer Sounds website and internally via the company's intranet.

Signed: 

Name: David B Robinson.

Position: Chairman

Date: 14 May 2019

Registered Office: Richer House, Hankey Place, London SE1 4BB